



**Public Response Time Compliance Report  
Patterson District Ambulance  
January 2021**

| Response Time Compliance Report for January 2021 |          |                         |                       |                             |                              |
|--------------------------------------------------|----------|-------------------------|-----------------------|-----------------------------|------------------------------|
| Zone                                             | Priority | Compliance Start Period | Compliance End Period | Compliance Period Responses | Compliance Period Compliance |
| Zone 5 Urban                                     | Code 2   | 2020/11/01              |                       | 121                         | 97.52%                       |
|                                                  | Code 3   | 2020/12/01              | 2021/01/31            | 283                         | 94.70%                       |
| Zone 5 Suburban and Rural                        | Code 2   | 2020/01/01              |                       | 128                         | 99.22%                       |
|                                                  | Code 3   | 2020/11/01              |                       | 74                          | 98.65%                       |
| Zone 5 Wilderness                                | Code 2   | 2020/01/01              |                       | 38                          | 100.00%                      |
|                                                  | Code 3   | 2020/01/01              |                       | 164                         | 100.00%                      |

**Response Time Compliance Period:** A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

## 2021 Cumulative Performance Summary

**LEGEND:**

|                                                  |
|--------------------------------------------------|
| Incomplete Compliance Period                     |
| Complete Compliance Period that is Compliant     |
| Complete Compliance Period that is Non-Compliant |
| Zero Calls                                       |

[illegible]