



**Public Response Time Compliance Report
American Medical Response – West
June 2020**

Response Time Compliance Report for June 2020					
Zone	Priority	Compliance Period Compliance	Compliance Period Responses	Compliance Start Period	Compliance End Period
Zone 1 Urban	Code 2	93.14%	<u>976</u>	2020/06/01	2020/06/30
	Code 3	96.39%	<u>1997</u>	2020/06/01	2020/06/30
Zone 1 Suburban and Rural	Code 2	96.30%	<u>135</u>	2020/01/01	Not Complete
	Code 3	100.00%	<u>114</u>	2020/05/01	Not Complete
Zone 1 Wilderness	Code 2	100.00%	<u>1</u>	2020/01/01	Not Complete
	Code 3	100.00%	<u>9</u>	2020/01/01	Not Complete
Zone 3 Urban	Code 2	93.99%	<u>233</u>	2020/06/01	Not Complete
	Code 3	94.85%	<u>427</u>	2020/06/01	2020/06/30
Zone 3 Suburban and Rural	Code 2	100.00%	<u>14</u>	2020/01/01	Not Complete
	Code 3	100.00%	<u>48</u>	2020/01/01	Not Complete
Zone 8 Urban	Code 2	89.00%	<u>491</u>	2020/05/01	2020/06/30
	Code 3	89.24%	<u>474</u>	2020/06/01	2020/06/30
Zone 8 and B Suburban and Rural	Code 2	95.71%	<u>70</u>	2020/01/01	Not Complete
	Code 3	90.34%	<u>145</u>	2020/01/01	Not Complete
Zone 8 Wilderness	Code 2	--	<u>0</u>	2020/01/01	Not Complete
	Code 3	--	<u>0</u>	2020/01/01	Not Complete
Zone C Urban	Code 2	90.20%	<u>102</u>	2020/01/01	Not Complete
	Code 3	83.75%	<u>277</u>	2020/01/01	2020/06/30
Zone C Suburban and Rural	Code 2	100.00%	<u>20</u>	2020/01/01	Not Complete
	Code 3	100.00%	<u>52</u>	2020/01/01	Not Complete

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

