



**Public Response Time Compliance Report
American Medical Response – West
April 2020**

Response Time Compliance Report for April 2020					
Zone	Priority	Compliance Period Compliance	Compliance Period Responses	Compliance Start Period	Compliance End Period
Zone 1 Urban	Code 2	96.95%	<u>852</u>	2020/04/01	2020/04/30
	Code 3	98.23%	<u>1803</u>	2020/04/01	2020/04/30
Zone 1 Suburban and Rural	Code 2	95.00%	<u>80</u>	2020/01/01	Not Complete
	Code 3	97.60%	<u>250</u>	2020/01/01	2020/04/30
Zone 1 Wilderness	Code 2	100.00%	<u>1</u>	2020/01/01	Not Complete
	Code 3	100.00%	<u>6</u>	2020/01/01	Not Complete
Zone 3 Urban	Code 2	95.63%	<u>435</u>	2020/03/01	2020/04/30
	Code 3	97.62%	<u>420</u>	2020/04/01	2020/04/30
Zone 3 Suburban and Rural	Code 2	100.00%	<u>9</u>	2020/01/01	Not Complete
	Code 3	100.00%	<u>29</u>	2020/01/01	Not Complete
Zone 8 Urban	Code 2	94.04%	<u>453</u>	2020/03/01	2020/04/30
	Code 3	91.69%	<u>421</u>	2020/04/01	2020/04/30
Zone 8 and B Suburban and Rural	Code 2	97.73%	<u>44</u>	2020/01/01	Not Complete
	Code 3	91.40%	<u>93</u>	2020/01/01	Not Complete
Zone 8 Wilderness	Code 2	--	<u>0</u>	2020/01/01	Not Complete
	Code 3	--	<u>0</u>	2020/01/01	Not Complete
Zone C Urban	Code 2	93.06%	<u>72</u>	2020/01/01	Not Complete
	Code 3	88.52%	<u>183</u>	2020/01/01	Not Complete
Zone C Suburban and Rural	Code 2	100.00%	<u>12</u>	2020/01/01	Not Complete
	Code 3	100.00%	<u>38</u>	2020/01/01	Not Complete

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2020 Cumulative Performance Summary

LEGEND:

Incomplete Compliance Period

Complete Compliance Period that is Compliant

Complete Compliance Period that is Non-Compliant

Zero Calls

[illegible]