



**Public Response Time Compliance Report
American Medical Response – West
February 2020**

Response Time Compliance Report for February 2020					
Zone	Priority	Compliance Period Compliance	Compliance Period Responses	Compliance Start Period	Compliance End Period
Zone 1 Urban	Code 2	92.60%	<u>1014</u>	2020/02/01	2020/02/29
	Code 3	97.45%	<u>2119</u>	2020/02/01	2020/02/29
Zone 1 Suburban and Rural	Code 2	91.84%	<u>49</u>	2020/01/01	Not Complete
	Code 3	98.52%	<u>135</u>	2020/01/01	Not Complete
Zone 1 Wilderness	Code 2	--	<u>0</u>	2020/01/01	Not Complete
	Code 3	100.00%	<u>3</u>	2020/01/01	Not Complete
Zone 3 Urban	Code 2	92.57%	<u>471</u>	2020/01/01	2020/02/29
	Code 3	94.24%	<u>538</u>	2020/02/01	2020/02/29
Zone 3 Suburban and Rural	Code 2	100.00%	<u>5</u>	2020/01/01	Not Complete
	Code 3	100.00%	<u>17</u>	2020/01/01	Not Complete
Zone 8 Urban	Code 2	89.45%	<u>275</u>	2020/02/01	2020/02/29
	Code 3	92.93%	<u>523</u>	2020/02/01	2020/02/29
Zone 8 and B Suburban and Rural	Code 2	96.00%	<u>25</u>	2020/01/01	Not Complete
	Code 3	94.44%	<u>54</u>	2020/01/01	Not Complete
Zone 8 Wilderness	Code 2	--	<u>0</u>	2020/01/01	Not Complete
	Code 3	--	<u>0</u>	2020/01/01	Not Complete
Zone C Urban	Code 2	90.63%	<u>32</u>	2020/01/01	Not Complete
	Code 3	83.84%	<u>99</u>	2020/01/01	Not Complete
Zone C Suburban and Rural	Code 2	100.00%	<u>3</u>	2020/01/01	Not Complete
	Code 3	100.00%	<u>20</u>	2020/01/01	Not Complete

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2020 Cumulative Performance Summary

LEGEND:

Incomplete Compliance Period

Complete Compliance Period that is Compliant

Complete Compliance Period that is Non-Compliant

Zero Calls

[illegible]