

Public Response Time Compliance Report ProTransport-1 September 2018

Response Time Compliance Report for September 2018								
Zone	Priority	Zone Compliance	Total Incident Count	Responses From	Responses To			
Zone C Urban	Code 3	89.83%	118	2018-07-01	Not Complete			
	Code 2	98.22%	225	2017-10-01	2018-09-30			
Zone C Suburban	Code 3	100.00%	33	2017-12-01	Not Complete			
	Code 2	100.00%	8	2017-12-01	Not Complete			
Zone C Rural	Code 3	100.00%	38	2017-12-01	Not Complete			
	Code 2	100.00%	9	2017-12-01	Not Complete			

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2018 Cumulative Performance Summary

LEGEND:	
	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

Response Time Compliance											
Zone		Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Cumulative Number of Calls
Zone C Urban	Code 3	98%	93%	93%	91%	92%	91%	90%	91%	90%	118
	Code2	98%	98%	99%	98%	98%	98%	98%	99%	98%	Complete
Zone C Suburban	Code 3	100%	100%	100%	100%	100%	100%	100%	100%	100%	33
	Code2	100%	100%	100%	100%	100%	100%	100%	100%	100%	8
Zone C Rural	Code 3	100%	100%	100%	100%	100%	100%	100%	100%	100%	38
	Code2	100%	100%	100%	100%	100%	100%	100%	100%	100%	9