Mountain-Valley

EMERGENCY MEDICAL SERVICES AGENCY

Public Response Time Compliance Report
Oak Valley Hospital District
September 2018

Response Time Compliance Report for September 2018					
Zone	**Priority**	**Zone Compliance**	**Total Incident Count**	**Responses From**	**Responses To**
Zone 4 Urban	Code 3	88.70%	301	2018-09-01	2018-09-30
	Code 2	94.40%	339	2018-07-01	2018-09-30
Zone 4 Suburban	Code 3	91.67%	24	2018-05-01	Not Complete
	Code 2	100.00%	7	2018-05-01	Not Complete
Zone 4 Rural	Code 3	98.84%	86	2018-05-01	Not Complete
	Code 2	97.06%	34	2018-05-01	Not Complete
Zone 4 Wilderness	Code 3	100.00%	12	2018-05-01	Not Complete
Zone D Urban	Code 3	94.03%	134	2018-07-01	Not Complete
	Code 2	99.07%	107	2018-05-01	Not Complete
Zone D Suburban	Code 3	94.74%	38	2018-05-01	Not Complete
	Code 2	100.00%	17	2018-05-01	Not Complete
Zone D Rural	Code 3	100.00%	16	2018-05-01	Not Complete
	Code 2	100.00%	9	2018-05-01	Not Complete
Zone D Wilderness	Code 3	100.00%	36	2018-05-01	Not Complete
	Code 2	100.00%	9	2018-05-01	Not Complete

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2018 Cumulative Performance Summary

Response Time Compliance											
Zone		**Jan-18**	**Feb-18**	**Mar-18**	**Apr-18**	**May-18**	**Jun-18**	**Jul-18**	**Aug-18**	**Sep-18**	**Cumulative Number of Calls**
Zone 4 Urban	Code 3	86%	87%	88%	87%	90%	88%	83%	85%	89%	Complete
	Code2	92%	93%	96%	95%	93%	94%	95%	94%	94%	Complete
Zone 4 Suburban	Code 3	88%	89%	90%	91%	83%	89%	85%	88%	92%	24
	Code2	100%	94%	94%	94%	100%	100%	100%	100%	100%	7
Zone 4 Rural	Code 3	96%	95%	96%	96%	100%	97%	98%	99%	99%	86
	Code2	94%	94%	94%	95%	86%	92%	95%	96%	97%	34
Zone 4 Wilderness	Code 3	100%	100%	100%	100%	100%	100%	100%	100%	100%	12
	Code2	100%	100%	100%	100%						0
Zone D Urban	Code 3	90%	92%	93%	93%	92%	93%	96%	95%	94%	134
	Code2	96%	95%	96%	96%	100%	100%	99%	99%	99%	107
Zone D Suburban	Code 3	97%	98%	97%	97%	92%	94%	89%	94%	95%	38
	Code2	100%	100%	100%	100%	100%	100%	100%	100%	100%	17
Zone D Rural	Code 3	100%	100%	100%	100%	100%	100%	100%	100%	100%	16
	Code2	90%	91%	92%	94%		100%	100%	100%	100%	9
Zone D Wilderness	Code 3	100%	100%	100%	100%	100%	100%	100%	100%	100%	36
	Code2	100%	100%	100%	100%	100%	100%	100%	100%	100%	9