



**Public Response Time Compliance Report
American Medical Response – West
August 2018**

Response Time Compliance Report for August 2018					
Zone	Priority	Zone Compliance	Total Incident Count	Responses From	Responses To
Zone 1 Urban	Code 3	91.13%	1996	2018-08-01	2018-08-31
	Code 2	96.01%	1028	2018-08-01	2018-08-31
Zone 1 Suburban	Code 3	97.73%	88	2018-07-01	Not Complete
	Code 2	96.55%	29	2018-07-01	Not Complete
Zone 1 Rural	Code 3	100.00%	15	2018-08-01	Not Complete
	Code 2	100.00%	9	2018-05-01	Not Complete
Zone 1 Wilderness	Code 3	100.00%	2	2018-05-01	Not Complete
	Code 2	100.00%	2	2018-05-01	Not Complete
Zone 3 Urban	Code 3	90.96%	509	2018-08-01	2018-08-31
	Code 2	95.02%	241	2018-08-01	2018-08-31
Zone 3 Suburban	Code 3	95.65%	23	2018-05-01	Not Complete
	Code 2	100.00%	5	2018-05-01	Not Complete
Zone 3 Rural	Code 3	100.00%	10	2018-05-01	Not Complete
	Code 2	100.00%	2	2018-05-01	Not Complete
Zone 8 Urban	Code 3	92.86%	462	2018-08-01	2018-08-31
	Code 2	94.19%	241	2018-08-01	2018-08-31
Zone 8 Suburban	Code 3	81.08%	37	2018-06-01	Not Complete
	Code 2	100.00%	22	2018-05-01	Not Complete
Zone 8 Rural and B	Code 3	83.87%	31	2018-05-01	Not Complete
	Code 2	77.78%	9	2018-05-01	Not Complete

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 100 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2018 Cumulative Performance Summary

LEGEND:

	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

Response Time Compliance									
Zone		Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18
1 Urban	Code 3	90%	89%	90%	92%	91%	91%	90%	91%
	Code2	93%	94%	93%	100%	94%	96%	94%	96%
1 Suburban	Code 3	98%	98%	97%	95%	97%	97%	96%	98%
	Code2	100%	100%	100%	100%	100%	100%	95%	97%
1 Rural	Code 3	98%	98%	98%	98%	99%	99%	99%	100%
	Code2	100%	100%	100%	100%	100%	100%	100%	100%
1 Wilderness	Code 3	100%	100%	100%	100%		100%	100%	100%
	Code2	100%	100%	100%	100%	100%	100%	100%	100%
3 Urban	Code 3	89%	91%	91%	91%	93%	91%	89%	91%
	Code2	89%	94%	93%	95%	96%	94%	94%	95%
3 Suburban	Code 3	90%	91%	91%	92%	100%	100%	100%	96%
	Code2	100%	100%	100%	100%		100%	100%	100%
3 Rural	Code 3	100%	100%	100%	100%	100%	100%	100%	100%
	Code2	75%	75%	83%	83%			100%	100%
8 Urban	Code 3	91%	91%	90%	92%	93%	93%	90%	93%
	Code2	94%	94%	93%	96%	94%	97%	94%	94%
8 Suburban	Code 3	77%	77%	77%	78%	79%	91%	80%	81%
	Code2	94%	95%	93%	94%	100%	100%	100%	100%
8 Wilderness	Code 3	100%	100%	100%	100%				
	Code2	100%	100%	100%	100%				
8 Rural and B	Code 3	83%	83%	83%	82%	50%	75%	75%	84%
	Code2	75%	79%	76%	77%	100%	100%	100%	78%