



**Public Response Time Compliance Report  
American Medical Response – West  
June 2018**

Response Time Compliance Report for June 2018					
Zone	Priority	Zone Compliance	Total Incident Count	Responses From	Responses To
Zone 1 Urban	Code 3	91.45%	1824	2018-06-01	2018-06-30
	Code 2	95.57%	926	2018-06-01	2018-06-30
Zone 1 Suburban	Code 3	96.67%	120	2018-04-01	2018-06-30
	Code 2	100.00%	107	2017-12-01	2018-06-30
Zone 1 Rural	Code 3	98.86%	88	2017-09-01	Not Complete
	Code 2	100.00%	5	2018-05-01	Not Complete
Zone 1 Wilderness	Code 3	100.00%	1	2018-05-01	Not Complete
	Code 2	100.00%	1	2018-05-01	Not Complete
Zone 3 Urban	Code 3	90.71%	495	2018-06-01	2018-06-30
	Code 2	94.34%	212	2018-06-01	2018-06-30
Zone 3 Suburban	Code 3	100.00%	12	2018-05-01	Not Complete
	Code 2	100.00%	1	2018-05-01	Not Complete
Zone 3 Rural	Code 3	100.00%	4	2018-05-01	Not Complete
Zone 8 Urban	Code 3	93.33%	465	2018-06-01	2018-06-30
	Code 2	97.27%	220	2018-06-01	2018-06-30
Zone 8 Suburban	Code 3	90.91%	11	2018-06-01	Not Complete
	Code 2	100.00%	7	2018-05-01	Not Complete
Zone 8 Rural and B	Code 3	75.00%	12	2018-05-01	Not Complete
	Code 2	100.00%	5	2018-05-01	Not Complete

**Response Time Compliance Period:** A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 100 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

## 2018 Cumulative Performance Summary

### LEGEND:

	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

Response Time Compliance							
Zone		Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
1 Urban	Code 3	90%	89%	90%	92%	91%	91%
	Code2	93%	94%	93%	100%	94%	96%
1 Suburban	Code 3	98%	98%	97%	95%	97%	97%
	Code2	100%	100%	100%	100%	100%	100%
1 Rural	Code 3	98%	98%	98%	98%	99%	99%
	Code2	100%	100%	100%	100%	100%	100%
1 Wilderness	Code 3	100%	100%	100%	100%		100%
	Code2	100%	100%	100%	100%	100%	100%
3 Urban	Code 3	89%	91%	91%	91%	93%	91%
	Code2	89%	94%	93%	95%	96%	94%
3 Suburban	Code 3	90%	91%	91%	92%	100%	100%
	Code2	100%	100%	100%	100%		100%
3 Rural	Code 3	100%	100%	100%	100%	100%	100%
	Code2	75%	75%	83%	83%		
8 Urban	Code 3	91%	91%	90%	92%	93%	93%
	Code2	94%	94%	93%	96%	94%	97%
8 Suburban	Code 3	77%	77%	77%	78%	79%	91%
	Code2	94%	95%	93%	94%	100%	100%
8 Wilderness	Code 3	100%	100%	100%	100%		
	Code2	100%	100%	100%	100%		
8 Rural and B	Code 3	83%	83%	83%	82%	50%	75%
	Code2	75%	79%	76%	77%	100%	100%