



**Public Response Time Compliance Report
American Medical Response – West
May 2018**

Response Time Compliance Report for May 2018					
Zone	Priority	Zone Compliance	Total Incident Count	Responses From	Responses To
Zone 1 Urban	Code 3	90.66%	1981	2018-05-01	2018-05-31
	Code 2	94.25%	921	2018-05-01	2018-05-31
Zone 1 Suburban	Code 3	97.40%	77	2018-04-01	Not Complete
	Code 2	100.00%	94	2017-12-01	Not Complete
Zone 1 Rural	Code 3	98.67%	75	2017-09-01	Not Complete
	Code 2	100.00%	5	2018-05-01	Not Complete
Zone 1 Wilderness	Code 2	100.00%	1	2018-05-01	Not Complete
Zone 3 Urban	Code 3	93.01%	515	2018-05-01	2018-05-31
	Code 2	95.83%	240	2018-05-01	2018-05-31
Zone 3 Suburban	Code 3	100.00%	4	2018-05-01	Not Complete
Zone 3 Rural	Code 3	100.00%	2	2018-05-01	Not Complete
Zone 8 Urban	Code 3	92.58%	472	2018-05-01	2018-05-31
	Code 2	93.64%	236	2018-05-01	2018-05-31
Zone 8 Suburban	Code 3	79.25%	106	2017-10-01	2018-05-31
	Code 2	100.00%	1	2018-05-01	Not Complete
Zone 8 Rural and B	Code 3	50.00%	6	2018-05-01	Not Complete
	Code 2	100.00%	2	2018-05-01	Not Complete

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 100 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2018 Cumulative Performance Summary

LEGEND:

	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

Response Time Compliance						
Zone		Jan-18	Feb-18	Mar-18	Apr-18	May-18
1 Urban	Code 3	90%	89%	90%	92%	91%
	Code2	93%	94%	93%	100%	94%
1 Suburban	Code 3	98%	98%	97%	95%	97%
	Code2	100%	100%	100%	100%	100%
1 Rural	Code 3	98%	98%	98%	98%	99%
	Code2	100%	100%	100%	100%	100%
1 Wilderness	Code 3	100%	100%	100%	100%	
	Code2	100%	100%	100%	100%	100%
3 Urban	Code 3	89%	91%	91%	91%	93%
	Code2	89%	94%	93%	95%	96%
3 Suburban	Code 3	90%	91%	91%	92%	100%
	Code2	100%	100%	100%	100%	
3 Rural	Code 3	100%	100%	100%	100%	100%
	Code2	75%	75%	83%	83%	
8 Urban	Code 3	91%	91%	90%	92%	93%
	Code2	94%	94%	93%	96%	94%
8 Suburban	Code 3	77%	77%	77%	78%	79%
	Code2	94%	95%	93%	94%	100%
8 Wilderness	Code 3	100%	100%	100%	100%	
	Code2	100%	100%	100%	100%	
8 Rural and B	Code 3	83%	83%	83%	82%	50%
	Code2	75%	79%	76%	77%	100%