



**Public Response Time Compliance Report  
American Medical Response – West  
March 2022**

**Response Time Compliance Period:** A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

Response Time Compliance Report for March 2022					
Zone	Priority	Compliance Start Period	Compliance End Period	Compliance Period Responses	Compliance Period Compliance
Zone 1 Urban	Code 2	2022/03/01	2022/03/31	1018	88.80%
	Code 3	2022/03/01	2022/03/31	2144	96.08%
Zone 1 Suburban and Rural	Code 2	2021/11/01		146	86.99%
	Code 3	2022/03/01		50	94.00%
Zone 1 Wilderness	Code 2	2020/01/01		11	100.00%
	Code 3	2020/01/01		59	100.00%
Zone 3 Urban	Code 2	2022/03/01		220	90.45%
	Code 3	2022/03/01	2022/03/31	535	91.78%
Zone 3 Suburban and Rural	Code 2	2020/01/01		94	88.30%
	Code 3	2020/01/01		234	96.15%
Zone 8 Urban	Code 2	2022/03/01	2022/03/31	273	88.28%
	Code 3	2022/03/01	2022/03/31	505	86.73%
Zone 8 and B Suburban and Rural	Code 2	2022/01/01		33	75.76%
	Code 3	2022/03/01		25	88.00%
Zone 8 Wilderness	Code 2	2020/01/01		0	--
	Code 3	2020/01/01		4	100.00%
Zone C Urban	Code 2	2022/01/01		67	76.12%
	Code 3	2021/11/01	2022/03/31	258	55.81%
Zone C Suburban and Rural	Code 2	2020/01/01		81	92.59%
	Code 3	2020/01/01		200	95.00%

## 2022 Cumulative Performance Summary

LEGEND:	
	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

Response Time Compliance														
Zone		Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Compliance Period Responses
Zone 1 Urban	Code 2	89.2%	87.9%	85.0%	86.3%	83.0%	85.7%	82.2%	86.0%	86.5%	86.4%	88.5%	88.8%	Complete
	Code 3	94.9%	94.7%	94.4%	93.6%	93.3%	94.1%	91.5%	92.7%	91.8%	88.3%	94.4%	96.1%	Complete
Zone 1 Suburban and Rural	Code 2	87.9%	88.6%	87.4%	87.6%	87.3%	86.5%	85.2%	78.9%	87.5%	84.7%	86.4%	87.0%	146
	Code 3	96.6%	96.2%	94.6%	94.5%	94.5%	95.3%	94.7%	93.3%	93.2%	92.5%	93.9%	94.0%	50
Zone 1 Wilderness	Code 2	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	11
	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	59
Zone 3 Urban	Code 2	87.3%	86.5%	89.2%	81.1%	81.5%	84.5%	83.4%	84.4%	84.5%	79.3%	81.7%	90.5%	220
	Code 3	90.7%	87.4%	88.8%	87.1%	83.4%	87.6%	85.6%	90.1%	81.3%	77.5%	90.0%	91.8%	Complete
Zone 3 Suburban and Rural	Code 2	85.4%	86.0%	86.8%	87.9%	88.7%	87.7%	86.8%	87.1%	85.3%	86.3%	87.6%	88.3%	94
	Code 3	96.9%	97.1%	97.3%	97.5%	97.0%	96.6%	96.4%	96.7%	96.3%	96.4%	96.0%	96.2%	234
Zone 8 Urban	Code 2	86.5%	82.3%	87.9%	86.6%	78.2%	77.4%	83.3%	78.6%	83.3%	73.6%	85.3%	88.3%	Complete
	Code 3	87.8%	89.9%	87.2%	87.3%	80.5%	81.6%	78.4%	85.5%	82.3%	76.2%	84.8%	86.7%	Complete
Zone 8 and B Suburban and Rural	Code 2	95.1%	95.0%	94.2%	93.9%	93.8%	94.1%	94.5%	94.7%	94.9%	50.0%	68.8%	75.8%	33
	Code 3	85.3%	84.5%	85.0%	100.0%	92.8%	91.6%	90.1%	90.5%	89.9%	88.3%	88.6%	88.0%	25
Zone 8 Wilderness	Code 2	--	--	--	--	--	--	--	--	--	--	--	--	0
	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	4
Zone C Urban	Code 2	91.0%	91.7%	93.1%	89.7%	88.2%	87.3%	85.8%	85.7%	84.6%	72.2%	68.3%	76.1%	67
	Code 3	67.2%	66.1%	70.4%	67.7%	65.8%	67.0%	64.8%	59.2%	54.0%	52.4%	52.7%	55.8%	Complete
Zone C Suburban and Rural	Code 2	97.7%	95.7%	95.8%	94.2%	94.5%	94.8%	92.4%	92.9%	93.3%	92.1%	92.3%	92.6%	81
	Code 3	98.3%	98.3%	98.4%	98.5%	98.6%	98.7%	97.0%	96.6%	96.1%	95.2%	94.9%	95.0%	200