



**Public Response Time Compliance Report
 American Medical Response – West
 April 2022**

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

Response Time Compliance Report for April 2022					
Zone	Priority	Compliance Start Period	Compliance End Period	Compliance Period Responses	Compliance Period Compliance
Zone 1 Urban	Code 2	2022/04/01	2022/04/30	970	91.24%
	Code 3	2022/04/01	2022/04/30	2029	96.01%
Zone 1 Suburban and Rural	Code 2	2021/11/01		163	87.73%
	Code 3	2022/03/01		103	95.15%
Zone 1 Wilderness	Code 2	2020/01/01		12	100.00%
	Code 3	2020/01/01		59	100.00%
Zone 3 Urban	Code 2	2022/03/01	2022/04/30	433	90.07%
	Code 3	2022/04/01	2022/04/30	456	93.42%
Zone 3 Suburban and Rural	Code 2	2020/01/01		97	88.66%
	Code 3	2020/01/01		243	96.30%
Zone 8 Urban	Code 2	2022/04/01	2022/04/30	306	89.87%
	Code 3	2022/04/01	2022/04/30	547	83.00%
Zone 8 and B Suburban and Rural	Code 2	2022/01/01		42	80.95%
	Code 3	2022/03/01		47	87.23%
Zone 8 Wilderness	Code 2	2020/01/01		0	--
	Code 3	2020/01/01		5	100.00%
Zone C Urban	Code 2	2022/01/01		92	77.17%
	Code 3	2022/04/01		58	60.34%
Zone C Suburban and Rural	Code 2	2020/01/01		84	92.86%
	Code 3	2020/01/01		202	95.05%

2022 Cumulative Performance Summary

LEGEND:	
	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

Response Time Compliance														
Zone		May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	Compliance Period Responses
Zone 1 Urban	Code 2	87.9%	85.0%	86.3%	83.0%	85.7%	82.2%	86.0%	86.5%	86.4%	88.5%	88.8%	91.2%	Complete
	Code 3	94.7%	94.4%	93.6%	93.3%	94.1%	91.5%	92.7%	91.8%	88.3%	94.4%	96.1%	96.0%	Complete
Zone 1 Suburban and Rural	Code 2	88.6%	87.4%	87.6%	87.3%	86.5%	85.2%	78.9%	87.5%	84.7%	86.4%	87.0%	87.7%	163
	Code 3	96.2%	94.6%	94.5%	94.5%	95.3%	94.7%	93.3%	93.2%	92.5%	93.9%	94.0%	95.1%	103
Zone 1 Wilderness	Code 2	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	12
	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	59
Zone 3 Urban	Code 2	86.5%	89.2%	81.1%	81.5%	84.5%	83.4%	84.4%	84.5%	79.3%	81.7%	90.5%	90.1%	Complete
	Code 3	87.4%	88.8%	87.1%	83.4%	87.6%	85.6%	90.1%	81.3%	77.5%	90.0%	91.8%	93.4%	Complete
Zone 3 Suburban and Rural	Code 2	86.0%	86.8%	87.9%	88.7%	87.7%	86.8%	87.1%	85.3%	86.3%	87.6%	88.3%	88.7%	97
	Code 3	97.1%	97.3%	97.5%	97.0%	96.6%	96.4%	96.7%	96.3%	96.4%	96.0%	96.2%	96.3%	243
Zone 8 Urban	Code 2	82.3%	87.9%	86.6%	78.2%	77.4%	83.3%	78.6%	83.3%	73.6%	85.3%	88.3%	89.9%	Complete
	Code 3	89.9%	87.2%	87.3%	80.5%	81.6%	78.4%	85.5%	82.3%	76.2%	84.8%	86.7%	83.0%	Complete
Zone 8 and B Suburban and Rural	Code 2	95.0%	94.2%	93.9%	93.8%	94.1%	94.5%	94.7%	94.9%	50.0%	68.8%	75.8%	81.0%	42
	Code 3	84.5%	85.0%	100.0%	92.8%	91.6%	90.1%	90.5%	89.9%	88.3%	88.6%	88.0%	87.2%	47
Zone 8 Wilderness	Code 2	--	--	--	--	--	--	--	--	--	--	--	--	0
	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	5
Zone C Urban	Code 2	91.7%	93.1%	89.7%	88.2%	87.3%	85.8%	85.7%	84.6%	72.2%	68.3%	76.1%	77.2%	92
	Code 3	66.1%	70.4%	67.7%	65.8%	67.0%	64.8%	59.2%	54.0%	52.4%	52.7%	55.8%	60.3%	58
Zone C Suburban and Rural	Code 2	95.7%	95.8%	94.2%	94.5%	94.8%	92.4%	92.9%	93.3%	92.1%	92.3%	92.6%	92.9%	84
	Code 3	98.3%	98.4%	98.5%	98.6%	98.7%	97.0%	96.6%	96.1%	95.2%	94.9%	95.0%	95.0%	202