



**Public Response Time Compliance Report
 American Medical Response – West
 February 2022**

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

Response Time Compliance Report for February 2022					
Zone	Priority	Compliance Start Period	Compliance End Period	Compliance Period Responses	Compliance Period Compliance
Zone 1 Urban	Code 2	2022/02/01	2022/02/28	873	88.55%
	Code 3	2022/02/01	2022/02/28	1844	94.36%
Zone 1 Suburban and Rural	Code 2	2021/11/01		118	86.44%
	Code 3	2021/11/01	2022/02/28	293	93.86%
Zone 1 Wilderness	Code 2	2020/01/01		11	100.00%
	Code 3	2020/01/01		59	100.00%
Zone 3 Urban	Code 2	2022/01/01	2022/02/28	377	81.70%
	Code 3	2022/02/01	2022/02/28	492	90.04%
Zone 3 Suburban and Rural	Code 2	2020/01/01		89	87.64%
	Code 3	2020/01/01		226	96.02%
Zone 8 Urban	Code 2	2022/02/01	2022/02/28	278	85.25%
	Code 3	2022/02/01	2022/02/28	442	84.84%
Zone 8 and B Suburban and Rural	Code 2	2022/01/01		16	68.75%
	Code 3	2021/07/01	2022/02/28	245	88.57%
Zone 8 Wilderness	Code 2	2020/01/01		0	--
	Code 3	2020/01/01		4	100.00%
Zone C Urban	Code 2	2022/01/01		41	68.29%
	Code 3	2021/11/01		205	52.68%
Zone C Suburban and Rural	Code 2	2020/01/01		78	92.31%
	Code 3	2020/01/01		195	94.87%

2022 Cumulative Performance Summary

LEGEND:	
	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

Response Time Compliance														
Zone		Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Compliance Period Responses
Zone 1 Urban	Code 2	88.8%	89.2%	87.9%	85.0%	86.3%	83.0%	85.7%	82.2%	86.0%	86.5%	86.4%	88.5%	Complete
	Code 3	94.1%	94.9%	94.7%	94.4%	93.6%	93.3%	94.1%	91.5%	92.7%	91.8%	88.3%	94.4%	Complete
Zone 1 Suburban and Rural	Code 2	90.0%	87.9%	88.6%	87.4%	87.6%	87.3%	86.5%	85.2%	78.9%	87.5%	84.7%	86.4%	118
	Code 3	95.9%	96.6%	96.2%	94.6%	94.5%	94.5%	95.3%	94.7%	93.3%	93.2%	92.5%	93.9%	Complete
Zone 1 Wilderness	Code 2	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	11
	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	59
Zone 3 Urban	Code 2	90.0%	87.3%	86.5%	89.2%	81.1%	81.5%	84.5%	83.4%	84.4%	84.5%	79.3%	81.7%	Complete
	Code 3	89.1%	90.7%	87.4%	88.8%	87.1%	83.4%	87.6%	85.6%	90.1%	81.3%	77.5%	90.0%	Complete
Zone 3 Suburban and Rural	Code 2	84.4%	85.4%	86.0%	86.8%	87.9%	88.7%	87.7%	86.8%	87.1%	85.3%	86.3%	87.6%	89
	Code 3	96.7%	96.9%	97.1%	97.3%	97.5%	97.0%	96.6%	96.4%	96.7%	96.3%	96.4%	96.0%	226
Zone 8 Urban	Code 2	91.6%	86.5%	82.3%	87.9%	86.6%	78.2%	77.4%	83.3%	78.6%	83.3%	73.6%	85.3%	Complete
	Code 3	90.6%	87.8%	89.9%	87.2%	87.3%	80.5%	81.6%	78.4%	85.5%	82.3%	76.2%	84.8%	Complete
Zone 8 and B Suburban and Rural	Code 2	94.9%	95.1%	95.0%	94.2%	93.9%	93.8%	94.1%	94.5%	94.7%	94.9%	50.0%	68.8%	16
	Code 3	87.5%	85.3%	84.5%	85.0%	100.0%	92.8%	91.6%	90.1%	90.5%	89.9%	88.3%	88.6%	Complete
Zone 8 Wilderness	Code 2	--	--	--	--	--	--	--	--	--	--	--	--	0
	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	4
Zone C Urban	Code 2	91.5%	91.0%	91.7%	93.1%	89.7%	88.2%	87.3%	85.8%	85.7%	84.6%	72.2%	68.3%	41
	Code 3	64.7%	67.2%	66.1%	70.4%	67.7%	65.8%	67.0%	64.8%	59.2%	54.0%	52.4%	52.7%	205
Zone C Suburban and Rural	Code 2	100.0%	97.7%	95.7%	95.8%	94.2%	94.5%	94.8%	92.4%	92.9%	93.3%	92.1%	92.3%	78
	Code 3	99.1%	98.3%	98.3%	98.4%	98.5%	98.6%	98.7%	97.0%	96.6%	96.1%	95.2%	94.9%	195