



**Public Response Time Compliance Report
ProTransport-1
December 2019**

Response Time Compliance Report for December 2019					
Zone	Priority	Zone Compliance	Total Incident Count	Responses From	Responses To
Zone C Urban	Code 3	84.77%	243	2019-08-01	Not Complete
	Code 2	87.76%	49	2019-10-01	Not Complete
Zone C Suburban	Code 3	60.00%	5	2019-12-01	Not Complete
	Code 2	100.00%	1	2019-12-01	Not Complete
Zone C Rural	Code 3	100.00%	2	2019-12-01	Not Complete

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2019 Cumulative Performance Summary

LEGEND:	
	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

Response Time Compliance														
Zone		Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Cumulative Number of Calls
Zone C Urban	Code 3	91.3%	95.2%	92.6%	94.1%	91.3%	89.5%	89.0%	92.5%	90.4%	87.7%	86.1%	84.8%	243
	Code2	98.6%	98.8%	98.0%	98.2%	97.7%	98.1%	98.3%	98.0%	97.2%	92.9%	90.0%	87.8%	49
Zone C Suburban	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	97.2%	97.5%	97.8%	97.9%	98.1%	98.3%	60.0%	5
	Code2			100.0%	100.0%	100.0%	66.7%	66.7%	66.7%	83.3%	88.9%	90.0%	100.0%	1
Zone C Rural	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	2
	Code2	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		0