



Public Response Time Compliance Report
ProTransport-1
November 2019

Response Time Compliance Report for November 2019					
Zone	Priority	Zone Compliance	Total Incident Count	Responses From	Responses To
Zone C Urban	Code 3	86.10%	187	2019-08-01	Not Complete
	Code 2	90.00%	30	2019-10-01	Not Complete
Zone C Suburban	Code 3	98.33%	60	2018-12-01	2019-11-30
	Code 2	90.00%	10	2018-12-01	2019-11-30
Zone C Rural	Code 3	100.00%	27	2018-12-01	2019-11-30
	Code 2	100.00%	12	2018-12-01	2019-11-30

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

