Public Response Time Compliance Report Patterson District Ambulance November 2019

Response Time Compliance Report for November 2019									
Zone	Priority	Zone Compliance	Total Incident Count	Responses From	Responses To				
Zone 5 Urban	Code 3	88.71%	319	2019-09-01	2019-11-30				
	Code 2	96.67%	90	2019-10-01	Not Complete				
Zone 5 Suburban	Code 3	100.00%	31	2019-05-01	Not Complete				
	Code 2	100.00%	4	2019-05-01	Not Complete				
Zone 5 Rural	Code 3	97.09%	172	2019-05-01	Not Complete				
	Code 2	100.00%	51	2019-05-01	Not Complete				
Zone 5 Wilderness	Code 3	100.00%	54	2019-05-01	Not Complete				
Zone 5 Wilderness	Code 2	100.00%	13	2019-05-01	Not Complete				
Zone B Rural Pat	Code 3	100.00%	15	2019-05-01	Not Complete				
Zone B Kulai Pat	Code 2	100.00%	3	2019-05-01	Not Complete				

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2019 Cumulative Performance Summary

LEGEND:	
	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

Response Time Compliance														
Zone		Dec-18	Jan-19	Feb-19	Mar- 19	Apr-19	May- 19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Cumulative Number of Calls
Zone 5 Urban	Code 3	93.2%	91.3%	92.3%	95.5%	96.6%	96.6%	94.8%	94.0%	92.8%	87.1%	89.2%	88.7%	Complete
Zone 5 Orban	Code2	96.6%	96.9%	96.9%	97.1%	97.6%	92.5%	95.9%	96.7%	95.9%	95.8%	97.9%	96.7%	90
Zone 5 Suburban	Code 3	92.3%	92.7%	93.6%	93.9%	94.3%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	31
	Code2	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	4
7 5 Daniel	Code 3	97.9%	98.2%	98.4%	98.1%	98.3%	100.0%	100.0%	100.0%	100.0%	98.3%	98.0%	97.1%	172
Zone 5 Rural	Code2	100.0%	100.0%	100.0%	98.1%	98.3%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	51
Zone 5 Wilderness	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	54
	Code2	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	13
Zone B Rural Pat	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	15
	Code2	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	3