Mountain-Valley

EMERGENCY MEDICAL SERVICES AGENCY

Public Response Time Compliance Report
Westside Community District Ambulance
September 2019

Response Time Compliance Report for September 2019					
Zone	**Priority**	**Zone Compliance**	**Total Incident Count**	**Responses From**	**Responses To**
Zone A Urban	Code 3	87.76%	49	2019-09-01	Not Complete
	Code 2	92.19%	64	2019-08-01	Not Complete
Zone A Suburban	Code 3	100.00%	8	2019-05-01	Not Complete
	Code 2	100.00%	3	2019-05-01	Not Complete
Zone A Rural	Code 3	100.00%	23	2019-05-01	Not Complete
	Code 2	100.00%	5	2019-05-01	Not Complete
Zone A Wilderness	Code 3	100.00%	11	2019-05-01	Not Complete
	Code 2	100.00%	2	2019-05-01	Not Complete

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2019 Cumulative Performance Summary

LEGEND:

	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

Response Time Compliance															
Zone		Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Cumulative Number of Calls
Zone A Urban	Code 3	95.0%	94.9%	94.4%	91.7%	91.9%	92.5%	88.6%	89.7%	88.5%	88.7%	87.4%	87.8%	49
	Code 2	92.0%	96.6%	98.0%	97.3%	97.2%	97.9%	97.1%	97.1%	95.8%	96.2%	91.7%	92.2%	64
Zone A Suburban	Code 3	86.0%	85.7%	85.7%	90.0%	91.7%	91.7%	92.9%	100.0%	100.0%	100.0%	100.0%	100.0%	8
	Code 2	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				100.0%	100.0%	3
Zone A Rural	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	23
	Code 2	100.0%	100.0%	83.3%	87.5%	87.5%	87.5%	87.5%	100.0%	100.0%	100.0%	100.0%	100.0%	5
Zone A Wilderness	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	11
	Code 2		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%	2