

Public Response Time Compliance Report ProTransport-1 September 2019

Response Time Compliance Report for September 2019									
Zone	Priority	Zone Compliance	Total Incident Count	Responses From	Responses To				
Zone C Urban	Code 3	90.38%	104	2019-08-01	Not Complete				
	Code 2	97.20%	214	2018-10-01	2019-09-30				
Zone C Suburban	Code 3	97.87%	47	2018-12-01	Not Complete				
Zone C Suburban	Code 2	83.33%	6	2018-12-01	Not Complete				
Zone C Rural	Code 3	100.00%	27	2018-12-01	Not Complete				
Zone C Rufai	Code 2	100.00%	9	2018-12-01	Not Complete				

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2019 Cumulative Performance Summary

LEGEND:	
	Incomplete Compliance Period
	Complete Compliance Period that is Compliant
	Complete Compliance Period that is Non-Compliant
	Zero Calls

Response Time Compliance														
Zone		Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Cumulative Number of Calls
Zone C Urban	Code 3	89.7%	90.0%	90.2%	91.3%	95.2%	92.6%	94.1%	91.3%	89.5%	89.0%	92.5%	90.4%	104
	Code2	100.0%	97.1%	97.9%	98.6%	98.8%	98.0%	98.2%	97.7%	98.1%	98.3%	98.0%	97.2%	Complete
Zone C Suburban	Code 3	97.3%	97.4%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	97.2%	97.5%	97.8%	97.9%	47
	Code2	100.0%	100.0%				100.0%	100.0%	100.0%	66.7%	66.7%	66.7%	83.3%	6
Zone C Rural	Code 3	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	27
	Code2	100.0%	100.0%		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	9