## EMERGENCY MEDICAL SERVICES AGENCY

## Public Response Time Compliance Report Westside Community District Ambulance

February 2019

| Response Time Compliance Report for February 2019 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Zone | Priority | Zone <br> Compliance | Total <br> Incident <br> Count | Responses <br> From | Responses <br> To |
|  | Code 3 | $91.89 \%$ | 259 | $2018-10-01$ | 2019-02-28 |
|  | Code 2 | $97.22 \%$ | 108 | $2018-11-01$ | Not Complete |
| Zone A Suburban | Code 3 | $91.67 \%$ | 12 | $2018-05-01$ | Not Complete |
|  | Code 2 | $100.00 \%$ | 3 | $2018-05-01$ | Not Complete |
| Zone A Rural | Code 3 | $100.00 \%$ | 48 | $2018-05-01$ | Not Complete |
|  | Code 2 | $87.50 \%$ | 8 | $2018-05-01$ | Not Complete |
| Zone A Wilderness | Code 3 | $100.00 \%$ | 31 | $2018-05-01$ | Not Complete |
|  | Code 2 | $100.00 \%$ | 4 | $2018-05-01$ | Not Complete |

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2019 Cumulative Performance Summary


| Response Time Compliance |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Zone |  | Mar-18 | Apr-18 | May-18 | Jun-18 | Jul-18 | Aug-18 | Sep-18 | Oct-18 | Nov-18 | Dec-18 | Jan-19 | Feb-19 | Cumulative Number of Calls |
| Zone A Urban | Code 3 | 83\% | 83\% | 91\% | 90\% | 89\% | 86\% | 86\% | 95\% | 95\% | 94\% | 92\% | 92\% | Complete |
|  | Code2 | 89\% | 90\% | 91\% | 92\% | 93\% | 93\% | 91\% | 92\% | 97\% | 98\% | 97\% | 97\% | 108 |
| Zone A Suburban | Code 3 | 100\% | 100\% |  | 100\% | 100\% | 80\% | 83\% | 86\% | 86\% | 86\% | 90\% | 92\% | 12 |
|  | Code2 | 100\% | 100\% |  |  |  |  |  | 100\% | 100\% | 100\% | 100\% | 100\% | 3 |
| Zone A Rural | Code 3 | 96\% | 97\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 48 |
|  | Code2 | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 83\% | 88\% | 88\% | 8 |
| Zone A Wilderness | Code 3 | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 31 |
|  | Code2 | 100\% | 100\% |  |  |  |  |  |  | 100\% | 100\% | 100\% | 100\% | 4 |

