Mountain-Valley
EMERGENCY MEDICAL SERVICES AGENCY

Public Response Time Compliance Report
Oak Valley Hospital District
January 2019

Response Time Compliance Report for January 2019					
Zone	**Priority**	**Zone Compliance**	**Total Incident Count**	**Responses From**	**Responses To**
Zone 4 Urban	Code 3	91.27%	275	2019-01-01	2019-01-31
	Code 2	96.12%	258	2018-12-01	2019-01-31
Zone 4 Suburban	Code 3	90.48%	42	2018-05-01	Not Complete
	Code 2	100.00%	17	2018-05-01	Not Complete
Zone 4 Rural	Code 3	98.40%	125	2018-05-01	Not Complete
	Code 2	96.00%	50	2018-05-01	Not Complete
Zone 4 Wilderness	Code 3	100.00%	21	2018-05-01	Not Complete
	Code 2	100.00%	1	2018-05-01	Not Complete
Zone D Urban	Code 3	97.56%	41	2019-01-01	Not Complete
	Code 2	99.45%	181	2018-05-01	Not Complete
Zone D Suburban	Code 3	94.74%	76	2018-05-01	Not Complete
	Code 2	100.00%	33	2018-05-01	Not Complete
Zone D Rural	Code 3	100.00%	35	2018-05-01	Not Complete
	Code 2	93.75%	16	2018-05-01	Not Complete
Zone D Wilderness	Code 3	100.00%	66	2018-05-01	Not Complete
	Code 2	100.00%	14	2018-05-01	Not Complete

Response Time Compliance Period: A measurement period defined as any complete month, or accumulation of months in which the total number of calls in a response area (i.e. Zone 1 Suburban) equals or exceeds 250 or a twelve month period whichever is first. Measurement will be calculated separately for Code Two and Code Three calls.

2019 Cumulative Performance Summary

LEGEND:

(blue)	Incomplete Compliance Period
(green)	Complete Compliance Period that is Compliant
(red)	Complete Compliance Period that is Non-Compliant
(orange)	Zero Calls

Response Time Compliance

Zone		Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Cumulative Number of Calls
Zone 4 Urban	Code 3	87%	88%	87%	90%	88%	83%	85%	89%	92%	94%	92%	91%	Complete
	Code2	93%	96%	95%	93%	94%	95%	94%	94%	96%	97%	96%	96%	Complete
Zone 4 Suburban	Code 3	89%	90%	91%	83%	89%	85%	88%	92%	94%	94%	94%	90%	42
	Code2	94%	94%	94%	100%	100%	100%	100%	100%	100%	100%	100%	100%	17
Zone 4 Rural	Code 3	95%	96%	96%	100%	97%	98%	99%	99%	98%	98%	98%	98%	125
	Code2	94%	94%	95%	86%	92%	95%	96%	97%	97%	95%	96%	96%	50
Zone 4 Wilderness	Code 3	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	21
	Code2	100%	100%	100%						100%	100%	100%	100%	1
Zone D Urban	Code 3	92%	93%	93%	92%	93%	96%	95%	94%	94%	93%	93%	98%	41
	Code2	95%	96%	96%	100%	100%	99%	99%	99%	99%	99%	99%	99%	181
Zone D Suburban	Code 3	98%	97%	97%	92%	94%	89%	94%	95%	96%	95%	94%	95%	76
	Code2	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	33
Zone D Rural	Code 3	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	35
	Code2	91%	92%	94%		100%	100%	100%	100%	100%	100%	94%	94%	16
Zone D Wilderness	Code 3	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	66
	Code2	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	14