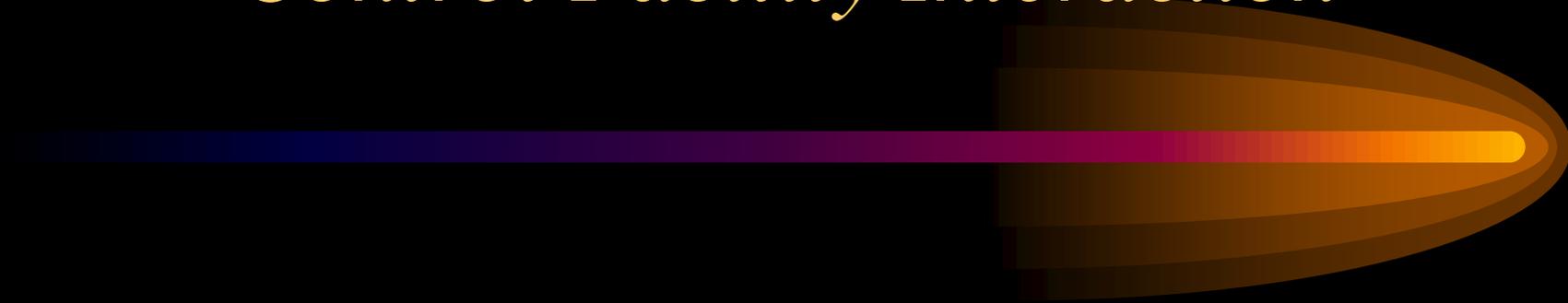


Welcome to the self-study Introductory Course of:
Control Facility Interaction



A project sponsored by Mountain-Valley EMS Agency.

Course Objectives

Upon completion of this course, the student will be able to:

1. List several functions of the Control Facility.
2. List the 5 Operational Area Control facilities
3. List information needed by the Control Facility for distributing patients.
4. Describe the sequence of communications between the Control Facility and the field Medical Communications Coordinator.
5. Describe several principles unique to communicating with the Control Facility.
6. Describe the major principles of Control Facility interaction.

Control Facility Interaction



- California's system for patient distribution requires each Operational Area (OA) to have a Control Facility designated by the local EMS Agency, which serves as the single point of contact for patient movement during an MCI
- The Control Facility may be a hospital, dispatch center, local warning center or other entity that has the staffing and capabilities to complete the assigned tasks on a 24-hour/seven day a week basis

Control Facility



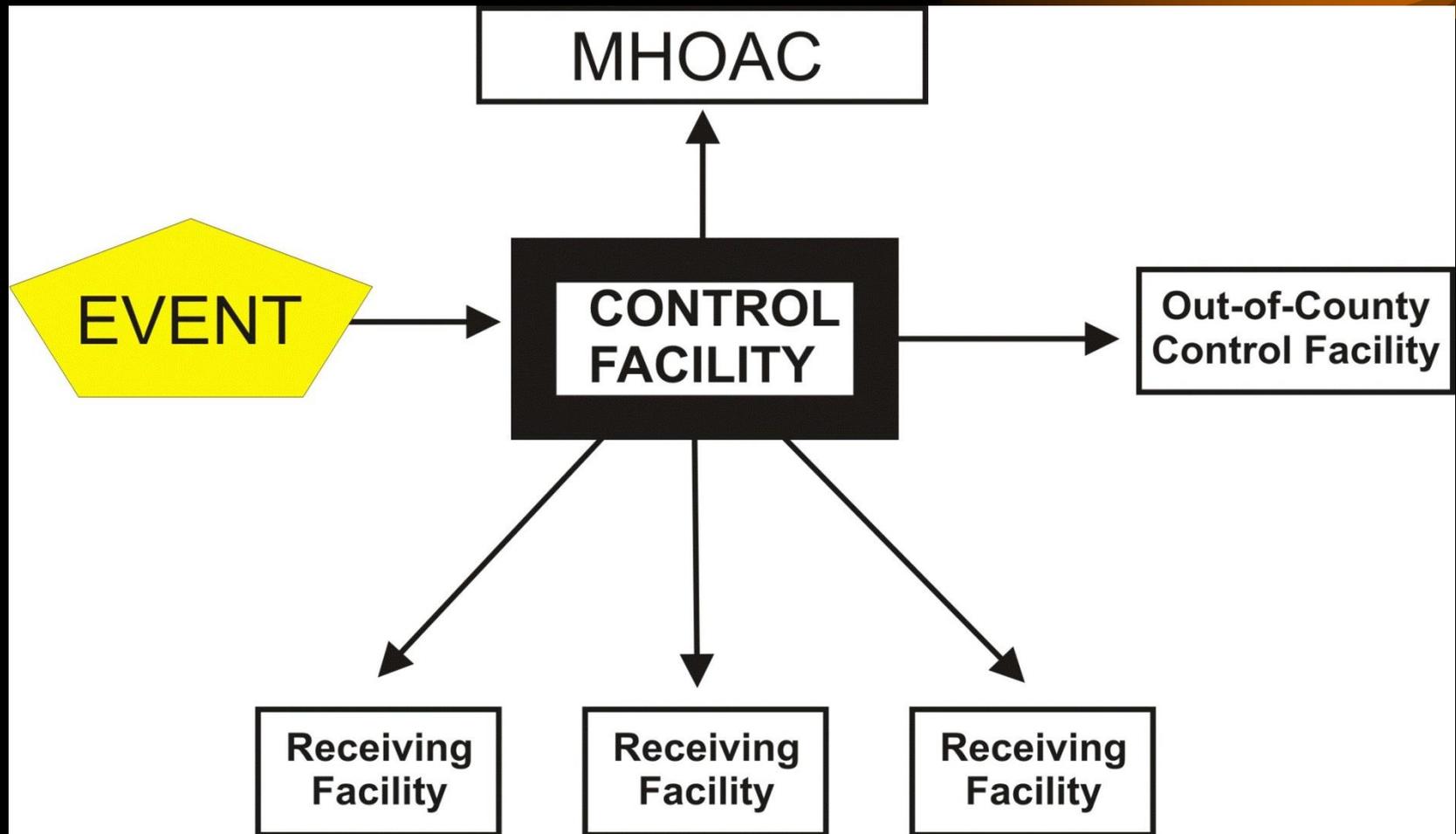
- The Control Facility also serves as the single point of contact for receiving patients into the OA from incidents occurring outside the OA
- The Control facility may be located outside the OA it serves and a single Control Facility may serve multiple counties

MVEMSA Control Facilities

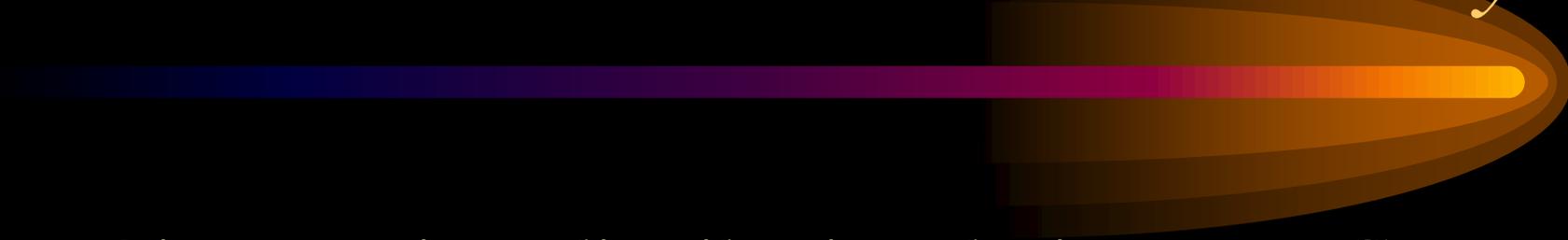


- Alpine County: Barton Memorial, So. Lake Tahoe
- Amador County: Sutter Amador Hospital
- Calaveras County: Mark Twain Medical Center
- Mariposa County: John C. Fremont Hospital
- Stanislaus County: Valley Regional Emergency Communications Center (VRECC)

Control Facility



Purpose of the Control Facility



- Direct patient distribution during an MCI
- Provide a single point of contact for the field Medical Communications Coordinator
- Support other counties involved in patient distribution (Control Facility to Control Facility)

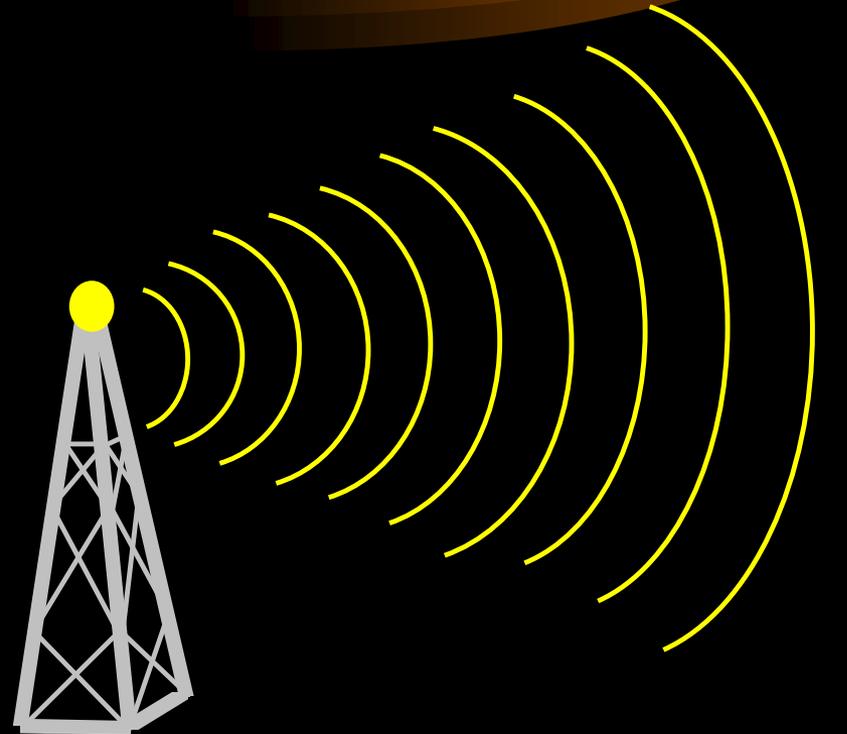
Responsibilities of the Control Facility



- Assess and report local emergency department and hospital capabilities
- Coordinate distribution of victims from local MCIs within the Operational Area
- Coordinate distribution of victims from local MCIs to out-of-OA receiving facilities through the Regional Control Facility
- Coordinate reception and distribution of victims evacuated to the OA from external incidents

Activation

- The Control Facility may be activated by a variety of sources, including:
 - enroute ambulance or EMS dispatch center for local MCIs
 - neighboring Control Facilities for incidents exceeding the capacity of neighboring counties
 - the MHOAC



Activation

- Pre-Hospital pre-alerts
DCF of a potential MCI to include:
- Location of incident
- Source of event
- Possible number of patients

DCF then creates electronic
MCI Alert to Hospitals

1st unit on scene will confirm
if MCI declared with location



Sample Field to Control Facility Communications

- Initial Notification:

- “We are on scene on Hwy 50 at Sunrise with a multi-vehicle collision with approximately 12 victims. I’ve got 2 ground ambulances on-scene, 2 more enroute, and 2 air ambulances ordered. We’re calling this the Sunrise Incident. I’ll be Sunrise Medical and I’ll re-contact you when triage is complete.”
- “*Copy Sunrise Medical, we’ll collect hospital statuses and stand-by for your patient information. _____ Control Clear.*”

Initial Control Facility Response



When notified that an MCI has occurred, the Control Facility:

- Assigns staff to gather information from the event and provide information to receiving facilities
- Creates an MCI Event in EMSsystem to alert receiving facilities and assess Emergency Department capacities

Initial Control Facility Response

- Locate the MCI on Facility maps, and Identify the Receiving Facilities within 30 minutes travel time, for receiving potential Immediate victims
- Maintain Communications with the field Medical Communications Coordinator



Initial Control Facility Response



- Upon activation, the Control Facility should receive the following information:
 - Location of the incident
 - Name of the Incident
 - Level/Type of Incident
 - Approximate Number of patients
 - Type of transport resources available: ground/air ambulances, bus
 - Estimated time Triage expected to be completed

Initial Control Facility Response

Levels of Medical Incidents

- *LEVEL I Incident* – Requires response resources from the Operational Area (OA) only
- *LEVEL II Incident* – Requires response resources from or distribution of casualties to other OAs within the mutual aid region of the impacted OA
- *LEVEL III Incident* – Requires State or Federal response resources or distribution of patients beyond the mutual aid region

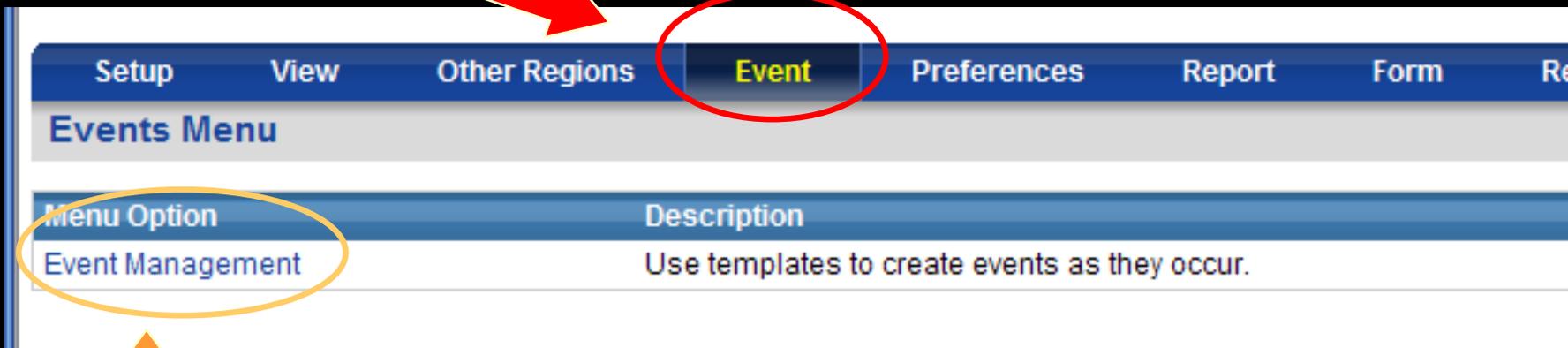
Initial Control Facility Response

Incidents Types

- MCI Trauma: Physical injuries and/or burns (e.g. traffic collisions, earthquakes, plane crashes, explosions, mass shootings, etc.)
- MCI Hazmat: Release of toxic materials, radioactive matter, or radioactive energy from a radiation emission device
- MCI Medical: Non-trauma, non-hazmat incidents, including: biological or clandestine radiological incidents, environmental (extremely hot or cold weather), medical resource depletion, and medical evacuations

Creating an MCI Event

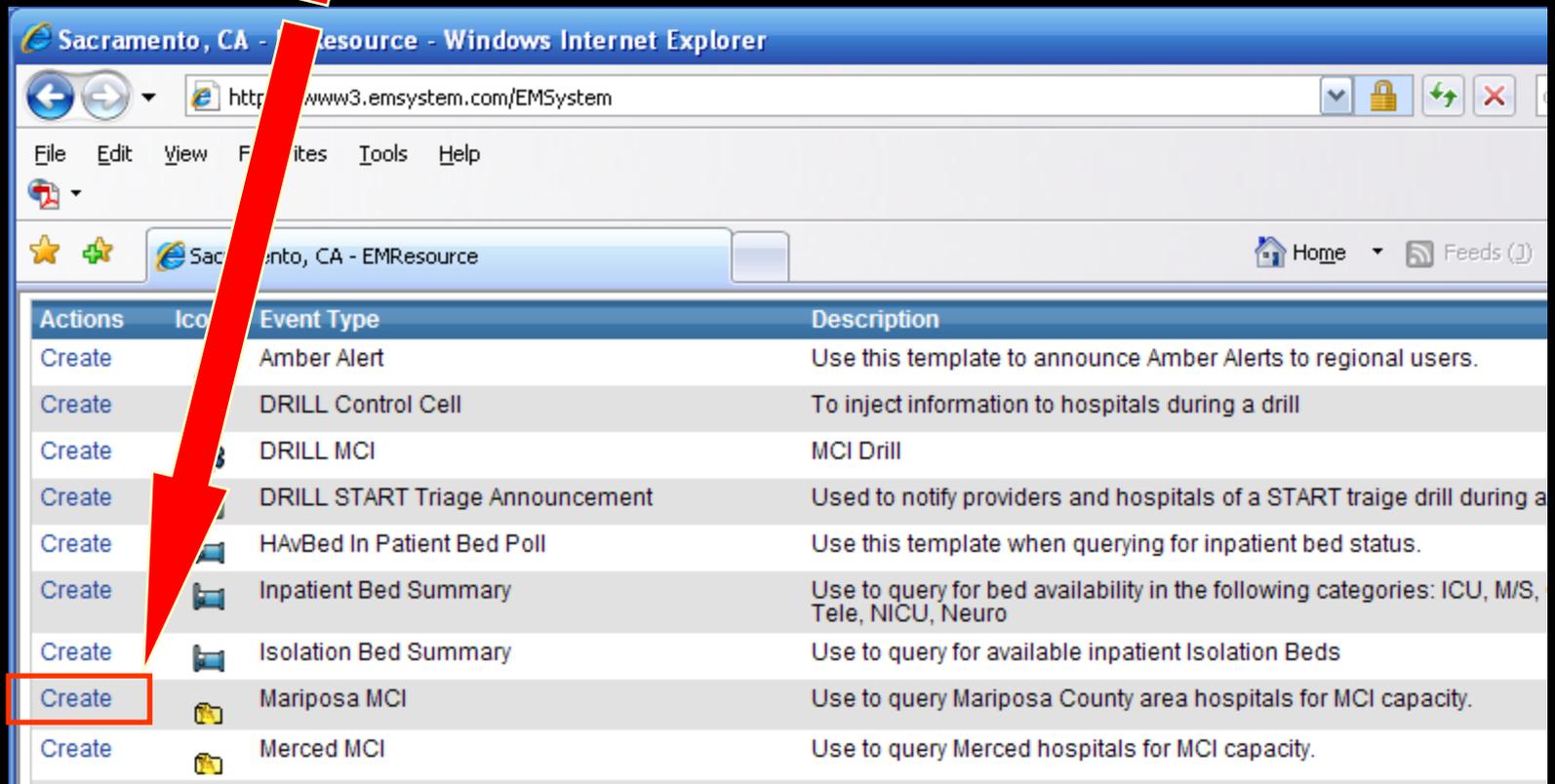
- Select “Event” on the EMResource menu



- Select “Event Management”

Creating an MCI Event

- Select “Create”* for the geographic area of the MCI.



The screenshot shows a web browser window titled "Sacramento, CA - EMResource - Windows Internet Explorer". The address bar displays "http://www3.emsystem.com/EMSystem". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". Below the menu bar is a search bar and navigation icons. The main content area displays a table with the following columns: "Actions", "Icon", "Event Type", and "Description".

Actions	Icon	Event Type	Description
Create		Amber Alert	Use this template to announce Amber Alerts to regional users.
Create		DRILL Control Cell	To inject information to hospitals during a drill
Create		DRILL MCI	MCI Drill
Create		DRILL START Triage Announcement	Used to notify providers and hospitals of a START triage drill during a
Create		HAvBed In Patient Bed Poll	Use this template when querying for inpatient bed status.
Create		Inpatient Bed Summary	Use to query for bed availability in the following categories: ICU, M/S, Tele, NICU, Neuro
Create		Isolation Bed Summary	Use to query for available inpatient Isolation Beds
Create		Mariposa MCI	Use to query Mariposa County area hospitals for MCI capacity.
Create		Merced MCI	Use to query Merced hospitals for MCI capacity.

A red arrow points from the "Create" button in the "Mariposa MCI" row to the "Create" button in the "Merced MCI" row. The "Create" button for "Merced MCI" is highlighted with a red box.

Creating an MCI Event

- Enter the Title for the MCI, beginning with the Control Facility's initials, followed by the Incident Name supplied by field personnel (e.g. UCD: HWY 50/Sunrise MCI)

Setup Other Regions **Event** Preferences Report Form Regional Info IM

Create Event

** indicates the information is required.

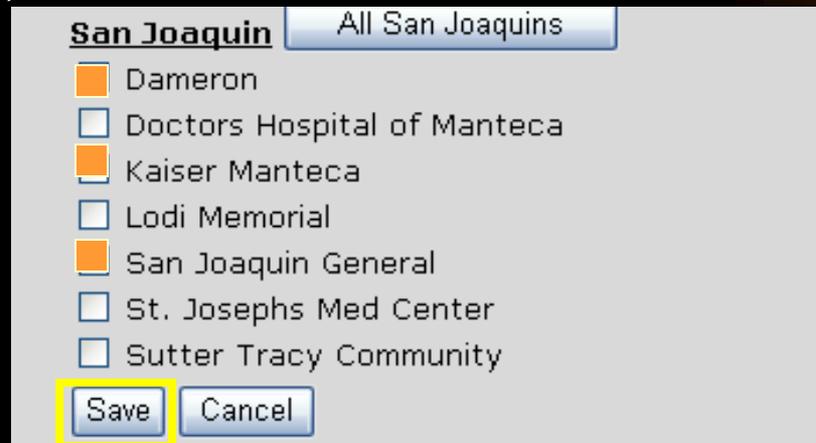
Title for this Sacramento County MCI: ** UCD: HWY 50/Sunrise

Information for this event: ** Hwy 50/Sunrise MCI: Trauma
Appx. 14 victims

- Enter Information for this Event, including:
 - Location
 - Type of incident (trauma, medical, hazmat)
 - Approximate number of victims

Creating an MCI Event

- Select Receiving Facilities to include in MCI Notification and Assessment, and “Save” the event



The screenshot shows a software window titled "San Joaquin" with a sub-tab "All San Joaquins". Below the title bar is a list of receiving facilities, each with a checkbox and a name:

- Dameron
- Doctors Hospital of Manteca
- Kaiser Manteca
- Lodi Memorial
- San Joaquin General
- St. Josephs Med Center
- Sutter Tracy Community

At the bottom of the window are two buttons: "Save" and "Cancel". The "Save" button is highlighted with a yellow border.

- If Receiving Facilities are being utilized for another Event, make contact with other Control Facilities as needed.
- If more facilities are needed than those listed in EMSsystem (outside the region), contact the MHOAC

UCD: Hwy 50/Sunrise (click here)

Status as of: 09/19/2006 12:54:50 [[Click here to configure custom view](#)]

San Joaquin	Facility Status	Comment	Last Update
Dameron	Open		09/19/2006 08:03
Doctors Hospital of Manteca	Open		09/18/2006 08:06
Kaiser Manteca	Open		09/19/2006 08:05
Lodi Memorial	Open		09/15/2006 08:07
San Joaquin General	Open		09/19/2006 08:02
St. Josephs Mod Center	Open	Holding 6 tele 1 MS ED full	09/19/2006 10:30
Sutter Tracy Community	Open		09/19/2006 08:07
Amador	Facility Status	Comment	Last Update

Return to the “View” screen on EMSsystem, and click the Event name on the colored bar to monitor the Receiving Facility capacity reports.

Address <https://www1.emssystem.com/EMSystem> Go

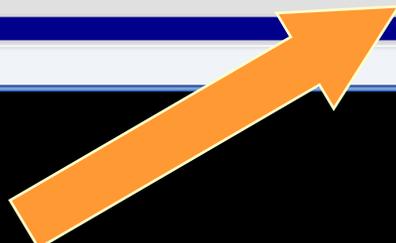
UCD - I80 and I 5, by UCDAVIS MC @12-Oct-2006 15:32

4 medics enroute

Zone 1 (Sacramento)	1. Immediate	2. Delayed	3. Minor	4. Decon Facility	5. Surgeon Availability	Facility Status	Comment	Last Update	By User	
Kaiser South	0	0	2	Yes	No	Diversion		12-Oct-2006 15:37	Kaiser South	
Methodist Hospital	0	0	5	Yes	No	Open		12-Oct-2006 15:35	Methodist Hospital	
Sutter General	0	2	10	Yes	No	Open		12-Oct-2006 15:40	Sutter General	
Summary	0	2	17	II/A	II/A	II/A	II/A	II/A	II/A	
Zone 2 (Sacramento)	1. Immediate	2. Delayed	3. Minor	4. Decon Facility	5. Surgeon Availability	Facility Status	Comment	Last Update	By User	
Mercy General	1	0	0	Yes	Yes	Open		12-Oct-2006 15:34	Mercy General	
Sutter Memorial	0	0	0	No	Yes	Diversion		12-Oct-2006 15:37	Sutter Memorial	
UCDMC (Level I Trauma Center)	1	2	5	Yes	Yes	Open		12-Oct-2006 15:34	UCDAVIS MC	
Summary	2	2	5	II/A	II/A	II/A	II/A	II/A	II/A	
Zone 3 (Sacramento)	1. Immediate	2. Delayed	3. Minor	4. Decon Facility	5. Surgeon Availability	Facility Status	Comment	Last Update	By User	
Kaiser North	0	0	0	Yes	No	Open		12-Oct-2006 15:35	Kaiser North	
Mercy Folsom	0	1	2	No	No	Open		12-Oct-2006 15:36	Mercy Hospital of Folsom	
Mercy San Juan (Level II Trauma Center)	1	2	4	Yes	Yes	Open		12-Oct-2006 15:34	Mercy San Juan	
Summary	1	3	6	II/A	II/A	II/A	II/A	II/A	II/A	
Status Type Summary				Total						
1. Immediate				3						
2. Delayed				7						
3. Minor				28						
Status as of 12 Oct 2006 15:40:36										

Click To See Status Definition

Internet



Facility capacities are totaled at the bottom of the screen.

Receiving Facility Status Reports



- Each receiving facility notified by the Control Facility of an MCI completes a Receiving Facility Capacity Worksheet and reports their status (Target timeframe: immediately or within 5 minutes)

Receiving Facility Status Reports

Capabilities should be based on available patient teams and beds

- Immediate Patient Team (1 patient per team)
 - ED Physician
 - Surgeon (If an MCI Trauma)
 - 2 Nurses
- Delayed Patient Team (2 patients per team)
 - ED Physician
 - 2 Nurses
- Minor Patients can often be directed to ED Waiting Room for re-triage or possible alternative treatment areas

Receiving Facility Status Reports



- Always determine capacity for the highest level of care using the following guide for forming teams
- If staff/resources are available to receive 2 Immediate Patients, report “2 Immediates,” even if there are only Delayed patients on scene
- Remember that patient conditions may change, and the Control Facility understands that an Immediate Team can treat Delayed and Minor patients

Receiving Facility Status Reports

Calculate ED capacity to receive patients:

Teams	Physicians	Caregivers (at least one RN)	RT
Immediate Team (per 1 Immediate)	1 (plus Surgeon, if Trauma)	2	1
Delayed Team (per 2 Delayed)	1	1	
Minor Team (per 10 Minor)		1	

Receiving Facility Status Reports

1. Place check mark for each person/bed available, beginning with Immediate Teams

TEAMS			Complete Teams	Total Patients
IMMEDIATES			<i>(1 PATIENT PER TEAM)</i>	
ED PHYSICIAN <input checked="" type="checkbox"/> *SURGEON <input checked="" type="checkbox"/> NAME Smith MICN/RN <input checked="" type="checkbox"/> ICU/ED LVN <input checked="" type="checkbox"/> Resp Tech <input checked="" type="checkbox"/> 1 Ed Bed <input checked="" type="checkbox"/>	ED PHYSICIAN <input checked="" type="checkbox"/> *SURGEON _____ NAME _____ MICN/RN <input checked="" type="checkbox"/> ICU/ED LVN _____ Resp Tech _____ 1 Ed Bed _____	ED PHYSICIAN _____ *SURGEON _____ NAME _____ MICN/RN _____ ICU/ED LVN _____ Resp Tech _____ 1 Ed Bed _____	1	

2. SURGEONS NAMES MUST BE PROVIDED (for MCI Trauma)*
3. Place total number under "COMPLETE TEAMS"

*Reporting Surgeon's names prevents multiple facilities using the same surgeon on Immediate Teams.

Receiving Facility Status Reports

- TRANSFER CHECK MARKS TO "DELAYED TEAM" COLUMNS FROM INCOMPLETE "IMMEDIATE TEAMS" OR ADDITIONAL STAFF
- MULTIPLY COMPLETE "DELAYED TEAMS" BY 2, AND PLACE TOTAL IN "TOTAL PATIENTS" COLUMN

TEAMS			Complete Teams	Total Patients
IMMEDIATES			(1 PATIENT PER TEAM)	
ED PHYSICIAN _____ *SURGEON _____ NAME _____ _____ MICN/RN _____ ICU/ED LVN _____ Resp Tech _____ 1 Ed Bed _____	ED PHYSICIAN _____ *SURGEON _____ NAME _____ MICN/RN _____ ICU/ED LVN _____ Resp Tech _____ 1 Ed Bed _____	ED PHYSICIAN _____ *SURGEON _____ NAME _____ MICN/RN _____ ICU/ED LVN _____ Resp Tech _____ 1 Ed Bed _____		
DELAYED			(2 PATIENTS PER TEAM)	
PHYSICIAN _____ ✓ MICN/RN _____ ✓ ICU/ED LVN _____ ✓ 2 Ed Beds _____	PHYSICIAN _____ ✓ MICN/RN _____ ✓ ICU/ED LVN _____ ✓ 2 Ed Beds _____	PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds _____	2	

Receiving Facility Status Reports

- TRANSFER CHECK MARKS TO "MINOR TEAM" COLUMNS FROM INCOMPLETE "DELAYED TEAMS" OR ADDITIONAL STAFF
- MULTIPLY COMPLETE "MINOR TEAMS" BY 10, AND PLACE TOTAL IN "TOTAL PATIENTS" COLUMN

TEAMS			Complete Teams	Total Patients
IMMEDIATES			<i>(1 PATIENT PER TEAM)</i>	
ED PHYSICIAN _____ *SURGEON _____ NAME _____	ED PHYSICIAN _____ *SURGEON _____ NAME _____ MICN/RN _____ ICU/ED LVN _____ Resp Tech _____ 1 Ed Bed _____	ED PHYSICIAN _____ *SURGEON _____ NAME _____ MICN/RN _____ ICU/ED LVN _____ Resp Tech _____ 1 Ed Bed _____		
DELAYED			<i>(2 PATIENTS PER TEAM)</i>	
PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds _____	PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds _____	PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds _____		
MINOR			<i>(10 PATIENTS PER TEAM)</i>	
MICN/RN _____ ✓	MICN/RN _____	MICN/RN _____	10	

Receiving Facility Status Reports

- Enter the Facility Capacity in EMSsystem for: Immediate, Delayed, and Minor (see diagram below) within 5 minutes of the request

Drill: DRILL: test by Doug Buchanan @19-Sep-2006 12:54

Please disregard. This is only a test.

Stanislaus	1. Immediate	2. Delayed	3. Minor	4. Decon Facility	5. Surgeon Availability	Facility Status	Comment	Last Update	By User
Stanislaus Level II TC Destination	0	0	0	No Status	No Status	Open		18-Sep-2006 08:34	Stanislaus Control
Summary	0	0	0	N/A	N/A	N/A	N/A	N/A	N/A
Status Type Summary				Total					
1. Immediate				0					
2. Delayed				0					
3. Minor				0					
Status as of 19 Sep 2006 12:55:25									

- Notify Charge Nurse of the Event

Receiving Facility Status Reports



- Verify Surgeon availability for Immediate trauma patients to prevent multiple facilities from claiming the same surgeon for Immediate Teams
- Relay incoming patient information to Receiving Facility Teams as necessary

Receiving Facility Status Reports

- Return to the “View” screen on EMSsystem, and click the link entitled “click here” next to the Event name on the colored bar to monitor the Receiving Facility capacity reports
- This form can be printed to allow the Control Facility to track and update receiving facility capacities as victims are assigned to various receiving facilities

UCD - I80 and I 5, by UCDAVIS MC @12-Oct-2006 15:32					
4 medics enroute					
Zone 1 (Sacramento)	1. Immediate	2. Delayed	3. Minor	4. Decon Facility	5. Surgeon Availability
Kaiser South	0	0	5	Yes	No
Methodist Hospital	1 0	2	0	Yes	Yes
Sutter General	0	2 1	10 6	Yes	No
Summary	1	4 3	15	N/A	N/A

MCI Communications

- The field Medical Communications Coordinator* communicates with the Control Facility
- The Medical Communications Coordinator* should be identified by [Incident Name] + medical (e.g. “I-80/I-5 Medical”)



*The Medical Communications Coordinator may also be filling the Medical Group Supervisor role or Patient Transport Unit Leader role until adequate resources are available on scene.

MCI Communications

- Control Facilities are referred to by County Name + Control (e.g. Stanislaus Control)
- Patient reports are not transmitted directly to receiving facilities by transporting units
- While the MCI is in progress, all EMS radio traffic should be routed through the Control Facility, even for non-MCI patients
- While the MCI is in progress, all system patients are distributed to facilities through the Control facility

Patient Destinations

- Additional Information needed by the Control Facility
 - **Total number** of patients by triage category*
 - Immediate
 - Delayed
 - Minor
 - Number and category of patients ready for transport
 - Number and type of transport units available

*also report if pediatric or pregnancy are factors.

Patient Destinations

- When notified by the field MCC that patient triage is complete, the Control Facility documents patient information on the Patient Destination Worksheet

	Age/ Sex	Tag Number	Major Injury	Destination	Mode/Unit	Departure Time	ETA	Facility Notified
I					A G			
D								
M								
I					A G			
D								

Sample Field to Control Facility Communications

Triage Completed

- “Control, we’ve got 3 Immediates, 3 Delayed, and 6 Minors, I need destination availability.”
- “Copy Sunrise Medical, we copy 3 Immediates, 3 Delayed, and 6 Minors.”
- “Hospital availability is as follows:
DMC can take 2 immediates, 4 delayed and 10 minors. MMC can take ..., KMOD...”
- “Sunrise Medical copies, Medic 22 leaving scene now to DMC with 1 immediate, Medic 17 is leaving scene in 2 minutes enroute to MMC...”

Patient Destinations

- Confirm total number of transport resources available, and begin Patient Destination Worksheet
- Document Patient Information on the Patient Destination Worksheet
- Assign Patient Destinations using the Patient Destination Guidelines based on info provided by MCC or MGS on scene of incident

Patient Destination Worksheet

Total Transport Units Available: Air: 1 Ground: 3

Total Patients: _____ Total Deceased: _____ Total Refused: _____

Immediate: _____

Delayed: _____

Minor: _____

	Age/ Sex	Tag Number	Major Injury	Destination	Mode/Unit	Departure Time	ETA	Facility Notified
I D M	43F			DMC	A G			
I D M				MMC	A G			
I D M					A G			
I D M					A G			
I D M					A G			
I D M					A G			
I D M					A G			
I D M					A G			

I = Immediate, D = Delayed, M = Minor A = Air, G = Ground

Completed by: _____

Date: _____ Time: _____

Patient Destinations

- When patients are ready for transport, the on-scene Medical Communications Coordinator contacts the Control Facility to advise of patient destination and mode of transport along with Unit ID



Patient Destinations



- The MCC determines destinations and modes of transport for all patients in the MCI
- Control Facility must be advised when each unit departs scene and their ETA to the receiving facility
- When contacted by the field with patient destinations, the Control Facility does not assign destinations, but provides bed availability by triage category and location

Patient Destination Guidelines

Immediate Patients

- Send to Immediate Teams at facilities within 30 minutes transport time, whenever possible
- Send Immediate Trauma Patients to nearest Trauma Centers (following local EMS protocols)
- Send Immediate Pediatric Patients to Pediatric Centers (following local EMS protocols)
- See “Austere Guidelines” below, for instances when more Immediate patients exist than Immediate Teams within a 30-minute transport time

Patient Destination Guidelines

Delayed Patients

- Send to Delayed or Immediate Teams within 60 minutes transport time from the incident
- See “Austere Guidelines” when more Delayed patients exist than Delayed or Immediate Teams within a 60-minute transport time

Patient Destination Guidelines

Minor Patients

- Transport of minor patients can be delayed.
- Minor patients should be sent to Minor or Delayed Teams within 30 minutes transport time
- If there are a large number of minor patients to distribute, local receiving facilities should consider opening a temporary minor treatment area at their facility to triage and treat these patients. Transporting minor patient by bus is permitted
- See “Austere Guidelines” when more Minor patients exist than Minor, Delayed, or Immediate Teams within 30-minute transport time

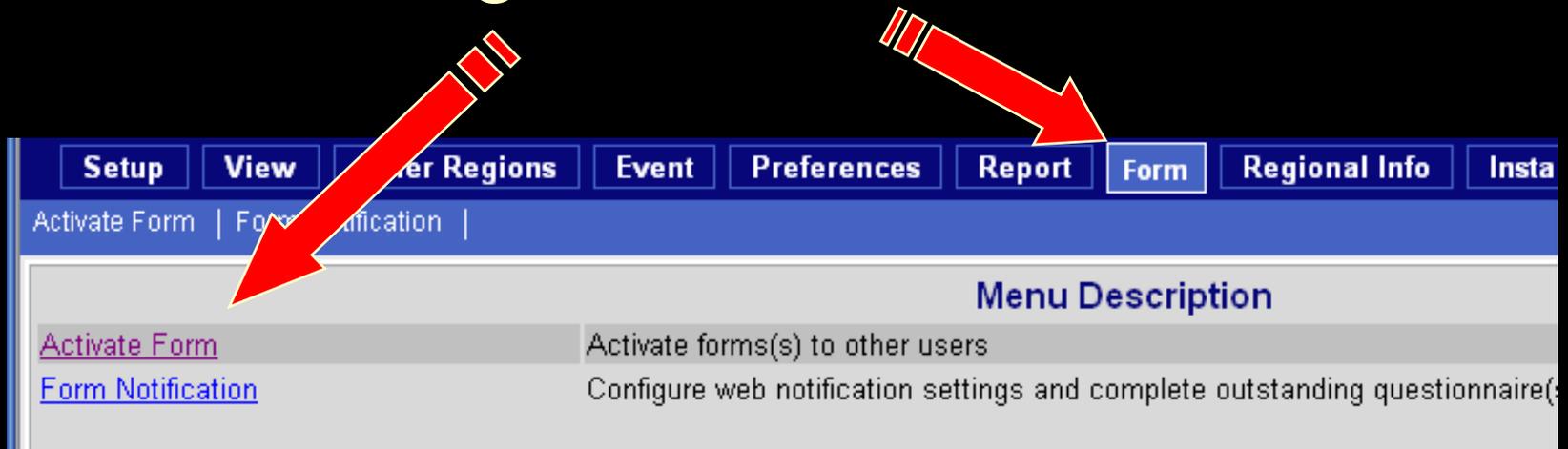
Patient Destination Guidelines

Austere Care

- If there are more patients within any triage category than available teams to accept those patients, consider:
 - Requesting local receiving facilities to increase patient capacity
 - Sending more patients to local teams than standard guidelines
 - Sending patients beyond the standard transport time radius

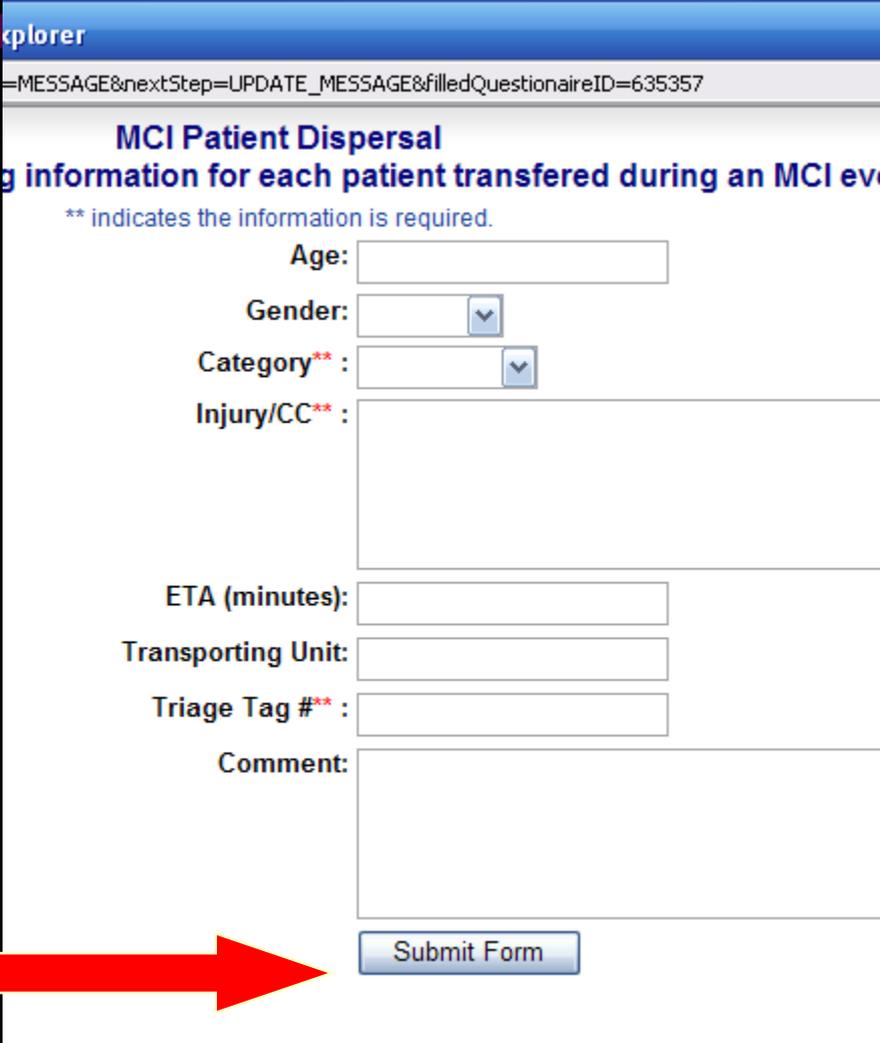
Notifying Receiving Facilities

- The Control Facility notifies the Receiving Facility of incoming patient by clicking on the “Forms” menu option on EMSSystem, then selecting “Activate Form.”



Notifying Receiving Facilities

- Select “Fill Form” for MCI Patient Dispersal, Select the facility, then click “Activate Form.”
- Complete applicable portions of the form, and then click “Submit Form.”



explorer

=MESSAGE&nextStep=UPDATE_MESSAGE&filledQuestionnaireID=635357

MCI Patient Dispersal

g information for each patient transfered during an MCI event

** indicates the information is required.

Age:

Gender:

Category** :

Injury/CC** :

ETA (minutes):

Transporting Unit:

Triage Tag #** :

Comment:

EMResource © Version 3.2 Build 2822 [Terms & Conditions](#)

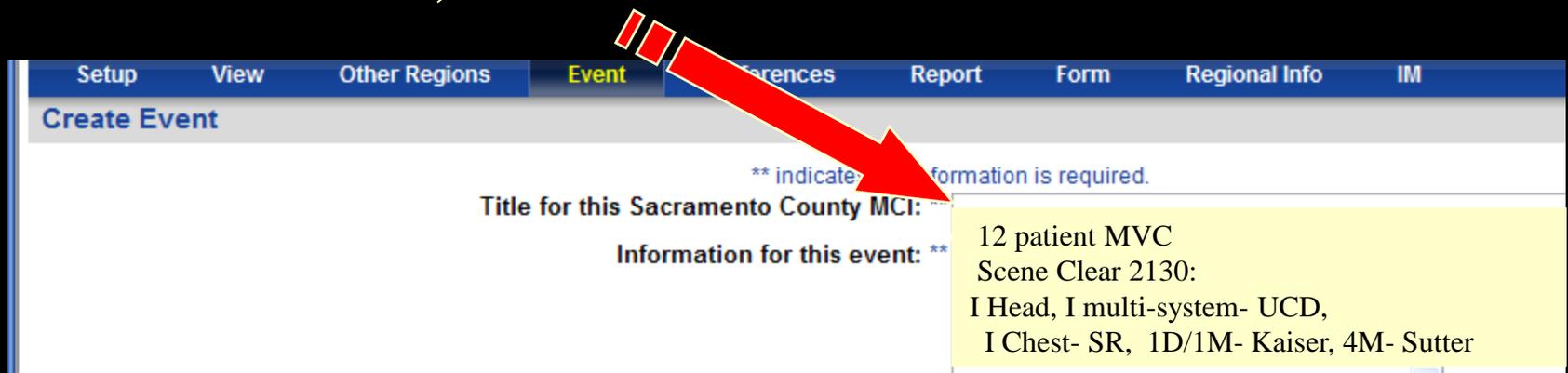
Notifying Receiving Facilities

- MCI Patient notification is received with an accompanying audio alert of “Incoming Message.” Facilities receiving this pop-up screen message may Print the Form and assign the incoming patient to the appropriate team

Form	From	Time	Brief Message
<input type="checkbox"/> Patient Dispersal Form	DCF	Sept 08 06, 01:28	26 male Immediate Chest Injuries ETA 15 Unit 101 Tag# 123456

Updating the MCI Incident / Event

- The Control Facility updates MCI information any time new information is received from the field, e.g., total patient count by triage category, patient destinations, etc.



The screenshot shows a software interface with a menu bar at the top containing 'Setup', 'View', 'Other Regions', 'Event', 'References', 'Report', 'Form', 'Regional Info', and 'IM'. Below the menu bar is a 'Create Event' section. A red arrow points to the 'Information for this event' field, which contains the following text:

Title for this Sacramento County MCI:
Information for this event: **
12 patient MVC
Scene Clear 2130:
I Head, I multi-system- UCD,
I Chest- SR, 1D/1M- Kaiser, 4M- Sutter

** indicate information is required.

Scene Cleared

- Once all patients have been disbursed, the Control Facility shall provide a final Summary of the Event to participating Receiving Facilities

Create Sacramento County MCI

**** indicates the information is required.**

Title for this Sacramento County MCI: **

UCD: Hwy 50/Sunrise

Information for this event: **

**12 patient MVC
Scene Clear 2130: 1 Head,
1 multi-system- UCD,
1 Chest- SR, 1D/1M-
Kaiser, 4M- Sutter**

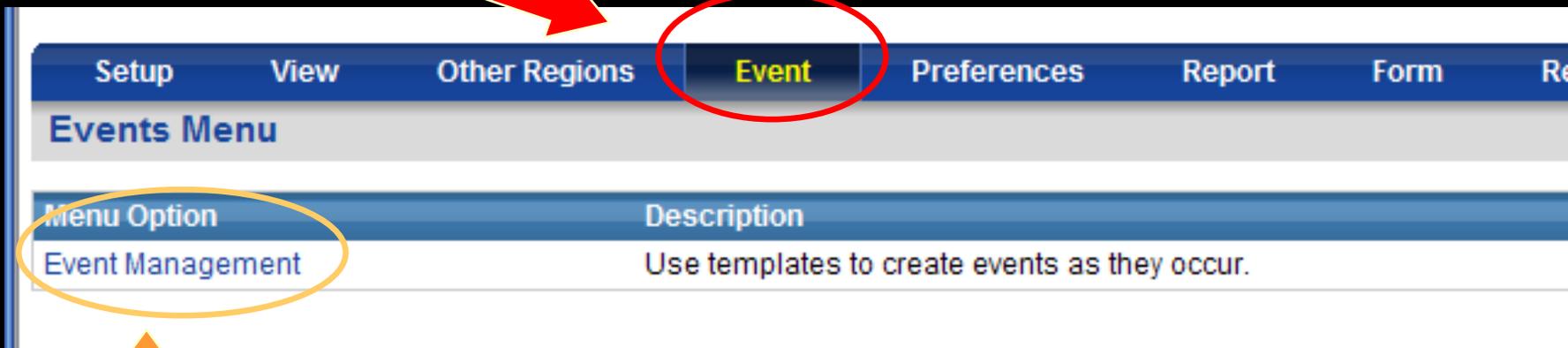
Ending an MCI Event



- After providing the Summary of Event (approximately 5 minutes) the Control Facility shall End the event

Ending an MCI Event

- Select “Event” on the EMResource menu



- Select “Event Management”

Ending an MCI Event



- Select “End” the MCI Event
- Complete and file all MCI paperwork

Ending an MCI Event

- Click “End” to end your event.

The screenshot shows the EMTrack software interface. At the top right, there are buttons for 'EMTrack' and 'EMCredential'. Below these is a navigation bar with tabs: 'Setup', 'View', 'Other Regions', 'Event' (highlighted), 'Preferences', 'Report', 'Form', 'Regional Info', 'IM', and 'User Links'. The main content area is titled 'Event List' and features a red header for 'UCD: Hwy 50/Sunrise'. Below the header is a table with columns: 'Actions', 'Icon', 'Event Title', and 'Description'. The table lists several event templates, including 'Amber Alert', 'Control Cell', 'MCI Drill', 'Sacramento County MCI', 'Sacramento MCI: Hwy 50/Sunrise', 'HAVBed In Patient Bed Poll', 'Inpatient Bed Summary', and 'Isolation Bed Summary'. The 'Edit | End' button for the 'Sacramento MCI: Hwy 50/Sunrise' event is circled in red, and a red arrow points to it from the top left.

Actions	Icon	Event Title	Description
Create		Amber Alert	Use this template to announce Amber Alerts to regional users.
Create		Control Cell	To inject information to hospitals during a drill
Create		MCI Drill	MCI Drill
Create		Sacramento County MCI	Use to query Acme County hospitals for MCI capacity. s, e.g. 1200 - 1600.
Edit End		Sacramento MCI: Hwy 50/Sunrise	
Create		HAVBed In Patient Bed Poll	Use this template when querying for inpatient bed status.
Create		Inpatient Bed Summary	Use to query for bed availability in the following categories: ICU, M/S, OB/GYN, Peds, PICU, Burns, Psych, Tele, NICU, Neuro
Create		Isolation Bed Summary	Use to query for available inpatient Isolation Beds

- Complete and file all MCI paperwork

MHOAC Role in Patient Evacuation

The MHOAC is notified by the Control Facility* for:

- Incidents requiring destinations outside of the local system.
- Incidents involving hospital evacuation
- Incidents requiring implementation of altered levels of care in the field, hospitals, or system-wide
- Inability of the Control Facility to conduct patient distribution activities among local receiving facilities
- Other criteria established by the EMS Agency or MHOAC

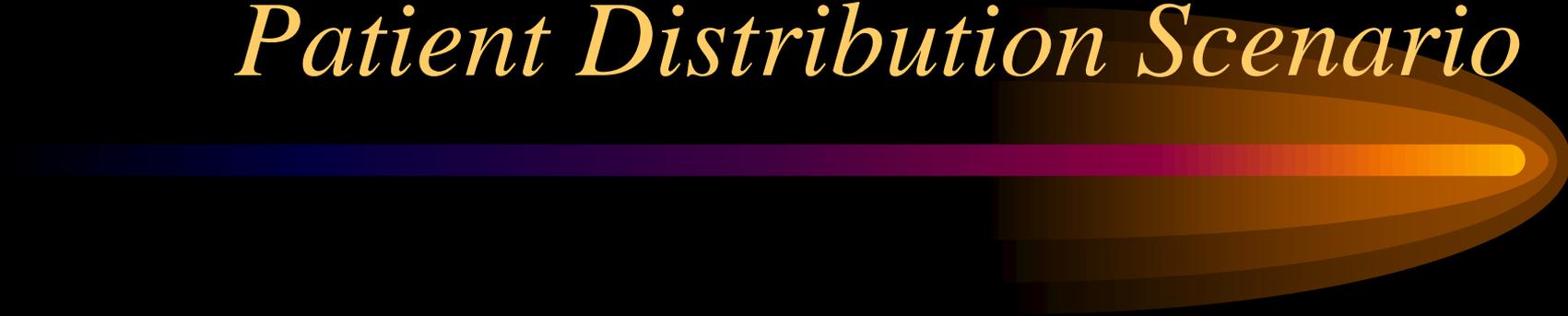
* A MHOAC may also be activated by the RDMHC/S for receiving patients from an event outside the region

Summary



- MCI Alert – Control Facility Activated
 - Control Facility creates MCI Event
- MCC Reports Triage Complete
 - Control Facility documents triage/injury for each patient
- MCC Reports Patients Ready for Transport
 - Control Facility provides patient destinations
- MCC Reports Departure Time/Transport Unit/ETA
 - Control Facility notifies receiving facilities of patients

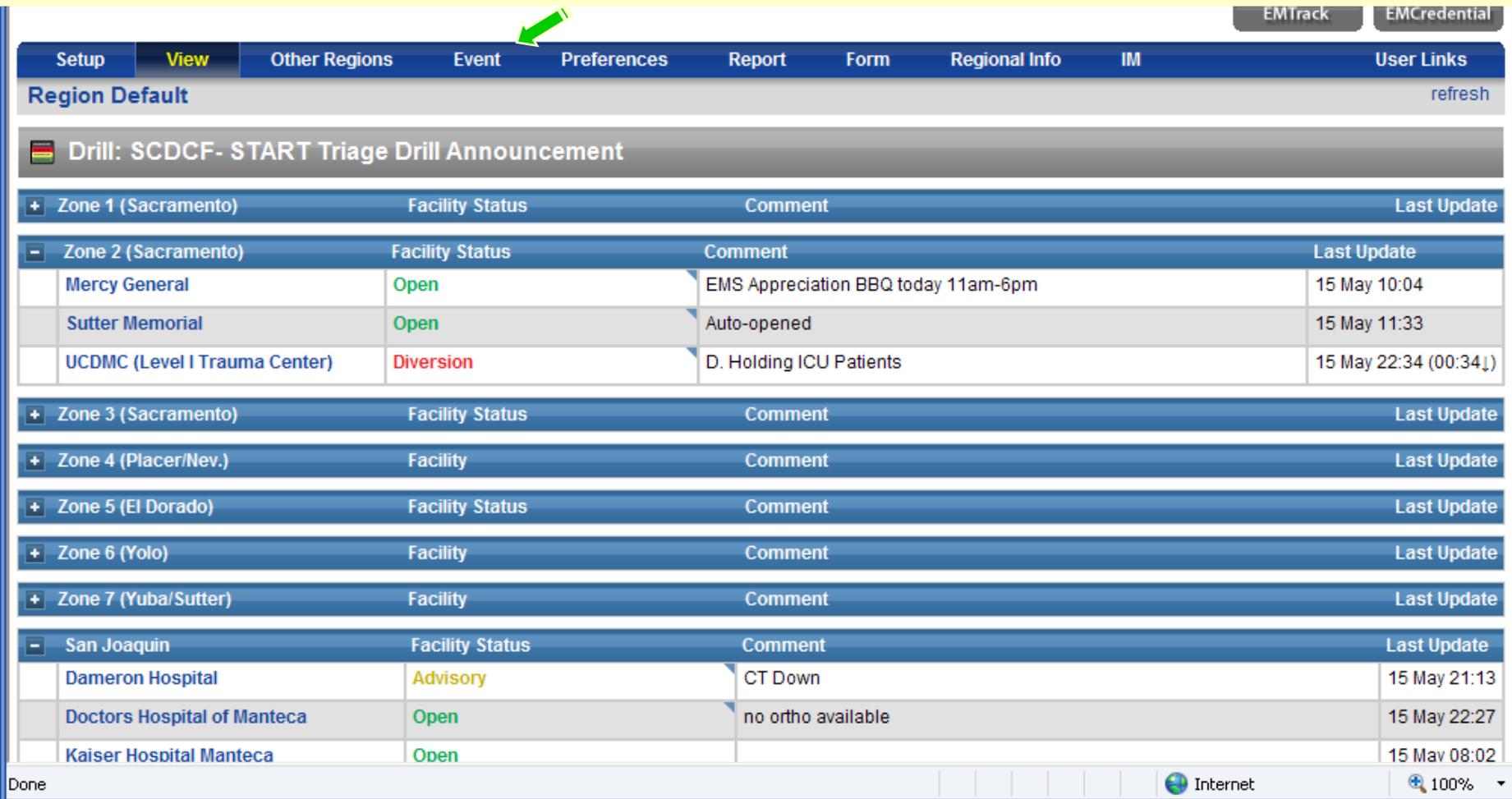
Patient Distribution Scenario



- You are the radio nurse on duty at Acme County ER. Your responsibilities not only include monitoring the EMS radio, but also managing the Control Facility responsibilities
- You will now walk-thru the sequence of events in an MCI

Patient Distribution Scenario

- You have just been notified by Medic 007 on scene of a semi vs. tour bus collision on Interstate 5 at 12th St with at least a dozen injured. Triage is being conducted.
- Create an MCI Event



The screenshot shows a software interface with a navigation bar at the top containing 'Setup', 'View', 'Other Regions', 'Event', 'Preferences', 'Report', 'Form', 'Regional Info', 'IM', and 'User Links'. A green arrow points to the 'Event' menu item. Below the navigation bar is a 'Region Default' section with a 'refresh' button. The main content area displays a drill announcement: 'Drill: SCDCF- START Triage Drill Announcement'. Below this is a table of facilities organized into zones. The table has columns for 'Facility Status', 'Comment', and 'Last Update'. The 'Event' menu item is highlighted with a green arrow.

Zone	Facility	Facility Status	Comment	Last Update
Zone 2 (Sacramento)				
	Mercy General	Open	EMS Appreciation BBQ today 11am-6pm	15 May 10:04
	Sutter Memorial	Open	Auto-opened	15 May 11:33
	UCDMC (Level I Trauma Center)	Diversion	D. Holding ICU Patients	15 May 22:34 (00:34↓)
Zone 3 (Sacramento)				
Zone 4 (Placer/Nev.)				
Zone 5 (El Dorado)				
Zone 6 (Yolo)				
Zone 7 (Yuba/Sutter)				
San Joaquin				
	Dameron Hospital	Advisory	CT Down	15 May 21:13
	Doctors Hospital of Manteca	Open	no ortho available	15 May 22:27
	Kaiser Hospital Manteca	Open		15 May 08:02

Patient Distribution Scenario

The screenshot displays a web-based interface for an EMR system. At the top right, there are two buttons: 'EMTrack' and 'EMCredential'. Below these is a horizontal navigation bar with the following menu items: 'Setup', 'View', 'Other Regions', 'Event' (highlighted in yellow), 'Preferences', 'Report', 'Form', 'Regional Info', 'IM', and 'User Links'. Underneath the navigation bar is a section titled 'Events Menu' with a 'help' link on the right. Below this is a grey bar with a flag icon and the text 'Drill: SCDCF- START Triage Drill Announcement'. A table follows with two columns: 'Menu Option' and 'Description'. The first row in the table has 'Event Management' in the first column and 'Use templates to create events as they occur.' in the second column. A green arrow points to the 'Event Management' text. At the bottom of the page, there is a footer with three items: 'Copyright © 1998-2008 EMSsystem, LLC', 'EMResource © Version 3.2 Build 2822', and 'Terms & Conditions'. The bottom of the image shows a Windows taskbar with an 'Internet' browser icon and a zoom level of '100%'.

EMTrack EMCredential

Setup View Other Regions **Event** Preferences Report Form Regional Info IM User Links

Events Menu help

 Drill: SCDCF- START Triage Drill Announcement

Menu Option	Description
Event Management	Use templates to create events as they occur.

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Internet 100%

Patient Distribution Scenario

- Create an Acme County MCI.

EMTrack EMCredential

Setup View Other Regions **Event** Preferences Report Form Regional Info IM User Links

Event List help

Drill: SCDCF- START Triage Drill Announcement

Actions	Event Type	Description
Create	Acme County MCI	Use to query Acme County hospitals for MCI capacity.
Create	DRILL Control Cell	To inject information to hospitals during a drill
Create	DRILL MCI	MCI Drill
Create	DRILL START Triage Announcement	Used to notify providers and hospitals of a START triage drill during a set period of hours, e.g. 1200 - 1600.
Edit End	Drill: SCDCF- START Triage Drill Announcement	
Create	HAvBed In Patient Bed Poll	Use this template when querying for inpatient bed status.
Create	Inpatient Bed Summary	Use to query for bed availability in the following categories: ICU, M/S, OB/GYN, Peds, PICU, Burns, Psych, Tele, NICU, Neuro
Create	Isolation Bed Summary	Use to query for available inpatient Isolation Beds
Create	Mariposa MCI	Use to query Mariposa County area hospitals for MCI capacity.
Create	Merced MCI	Use to query Merced hospitals for MCI capacity.
Create	Mountain County North MCI	Use to query Mountain County North hospitals (Placer, Nevada, El Dorado) for MCI capacity.
Create	Mountain County South MCI	Use to query Mountain County South hospitals (Tuolumne, Amador, Calaveras, Alpine) for MCI capacity.
Create	NDMS Bed Poll	Use to query for NDMS category capacity.
Create	Regional Announcement	This is used for general announcements to the region.
Create	Regional MCI	Used by the Regional DCF or RDMHC to query ALL region hospitals for MCI capacity.

Done Internet 100%

Patient Distribution Scenario

- Now, remember to name the incident, beginning with your facility initials- and provide initial information.

EMTrack EMCredential

Setup View Other Regions **Event** Preferences Report Form Regional Info IM User Links

Create Event help

 Drill: SCDCF- START Triage Drill Announcement

** indicates the information is required

Title for this Acme MCI:** ACMC: 15/12th MCI

Information for this event: **
Semi vs Bus, at least 12 injured-
Triage being conducted.

Unending?: Check if event has no end date (notifications will not be sent and event bar will not be displayed).

Event start: ** May 15, 2008 at 23 : 25

Event End: ** May 16, 2008 at 23 : 25

Attached file (only .html, .txt, .pdf files allowed):

Private? Check if users should only see data for their resources.

Drill? Check if this event is only a drill.

End quietly? Check if this event should end quietly, without email, pager, and web page notifications.

Event Address:

Done Internet 100%

Patient Distribution Scenario

- Okay.
- Now, select all Acme hospitals to receive the MCI Alert.

The screenshot shows a web application interface for selecting hospitals to receive an MCI Alert. At the top, there are two buttons: "Lookup Address" and "View on Map". Below these, the text "Resources to participate in this event:" is followed by a dropdown menu currently showing "Merced". Under "Merced", there are two checkboxes: "Memorial Hospital Los Banos" and "Mercy Merced Medical Center". Below this, there is another dropdown menu currently showing "Acme". Under "Acme", there are five checkboxes: "Acme Medical Center", "Doctors Medical Center", "Kaiser Medical Center", "Sutter North Medical Center", and "St Joseph's Medical Center". A green arrow points to the "All Acme" button. At the bottom, there are "Save" and "Cancel" buttons. The footer contains "n, LLC", "EMResource © Version 3.2 Build 2822", "Terms & Conditions", and a taskbar with "Internet" and "100%" zoom.

Lookup Address View on Map

Resources to participate in this event:

Merced All Merceds

Memorial Hospital Los Banos

Mercy Merced Medical Center

Acme All Acme

Acme Medical Center

Doctors Medical Center

Kaiser Medical Center

Sutter North Medical Center

St Joseph's Medical Center

Save Cancel

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Internet 100%

Patient Distribution Scenario

- Okay.
- Now, save the Event.

Resources to participate in this event:

Merced

Memorial Hospital Los Banos

Mercy Merced Medical Center

Acme

Acme Medical Center

Doctors Medical Center

Kaiser Medical Center

Sutter North Medical Center

St Joseph's Medical Center

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Terms & Conditions

Internet 100%

Patient Distribution Scenario

- Now, click on the Acme MCI Event to view facility status reports.

The screenshot displays a web application interface for facility status reports. At the top, there are navigation tabs: Setup, View, Other Regions, Event, Preferences, Report, Form, Regional Info, IM, and User Links. Below the navigation is a 'Region Default' section with a 'refresh' button. The main content area is a table with a red header row for the event: 'ACME MCI: ACMC 15/12th MCI'. A green arrow points to this header. The table lists various zones and their facility statuses:

Zone	Facility Status	Comment	Last Update
Zone 1 (Sacramento)			
Zone 2 (Sacramento)			
Mercy General	Open	EMS Appreciation BBQ today 11am-6pm	15 May 10:04
Sutter Memorial	Open	Auto-opened	15 May 11:33
UCDMC (Level I Trauma Center)	Diversion	D. Holding ICU Patients	15 May 22:34 (00:34)
Zone 3 (Sacramento)			
Zone 4 (Placer/Nev.)			
Zone 5 (El Dorado)			
Zone 6 (Yolo)			
Zone 7 (Yuba/Sutter)			
San Joaquin			
Dameron Hospital	Advisory	CT Down	15 May 21:13
Doctors Hospital of Manteca	Open	no ortho available	15 May 22:27
Kaiser Hospital Manteca	Open		15 May 08:02

Patient Distribution Scenario

- Most facilities have reported.
- Oops, you notice that your own facility status has not yet been reported. Grab your clipboard.



EMTrack EMCredential

Setup View Other Regions Event Preferences Report Form Regional Info IM User Links

Region Default refresh

ACME MCI: ACMC 15/12th MCI

Semi vs Bus, at least 12 injured-
Triage being conducted.

Acme County	Immediate	Delayed	Minor	Decon	Surgeon Available
Acme County Medical Center				N/A	N/A
Doctors Medical Center	0	2	10	Yes	No
Kaiser Medical Center	1	2	10	Yes	Yes
Sutter North Medical Center	2	4	10	Yes	Yes
St. Joseph's Medical Center	1	2	10	Yes	Yes
Summary	4	10	40	N/A	N/A

Done Internet 100%

Patient Distribution Scenario

- First. Let's determine how many Immediates we can accept.
- Your on-duty staff includes: 3 ED physicians, 5 RNs, and 2 LVNs. We have available beds, RT, and 2 surgeons.

TEAMS			Complete Teams	Total Patients
IMMEDIATES			<i>(1 PATIENT PER TEAM)</i>	
ED PHYSICIAN _____ *SURGEON _____ NAME _____  _____ MICN/RN _____ ICU/ED LVN _____ Resp Tech _____ 1 Ed Bed _____	ED PHYSICIAN _____ *SURGEON _____ NAME _____ MICN/RN _____ ICU/ED LVN _____ Resp Tech _____ 1 Ed Bed _____	ED PHYSICIAN _____ *SURGEON _____ NAME _____ MICN/RN _____ ICU/ED LVN _____ Resp Tech _____ 1 Ed Bed _____		
DELAYED			<i>(2 PATIENTS PER TEAM)</i>	
PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds _____	PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds _____	PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds _____		
MINOR			<i>(10 PATIENTS PER TEAM)</i>	
MICN/RN _____	MICN/RN _____	MICN/RN _____		

Patient Distribution Scenario

- We can make two complete Immediate Teams.
- Now, let's move the remaining staff down to form Delayed Teams.

TEAMS			Complete Teams	Total Patients
IMMEDIATES			<i>(1 PATIENT PER TEAM)</i>	
ED PHYSICIAN <input checked="" type="checkbox"/> *SURGEON <input checked="" type="checkbox"/> NAME _____ _____ MICN/RN <input checked="" type="checkbox"/> ICU/ED LVN <input checked="" type="checkbox"/> Resp Tech <input checked="" type="checkbox"/> 1 Ed Bed _____	ED PHYSICIAN <input checked="" type="checkbox"/> *SURGEON <input checked="" type="checkbox"/> NAME _____ MICN/RN <input checked="" type="checkbox"/> ICU/ED LVN <input checked="" type="checkbox"/> Resp Tech <input checked="" type="checkbox"/> 1 Ed Bed _____	ED PHYSICIAN <input checked="" type="checkbox"/> *SURGEON _____ NAME _____ MICN/RN _____ ICU/ED LVN _____ Resp Tech _____ 1 Ed Bed _____	2	2
DELAYED				
PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds <input checked="" type="checkbox"/>	PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds _____	PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds _____		
MINOR			<i>(10 PATIENTS PER TEAM)</i>	
MICN/RN _____	MICN/RN _____	MICN/RN _____		

Patient Distribution Scenario

- We can make one Delayed Team with the extra physician and nurses.
- Now, let's move the remaining staff down to form Minor Teams.

TEAMS			Complete Teams	Total Patients
IMMEDIATES			<i>(1 PATIENT PER TEAM)</i>	
ED PHYSICIAN <input checked="" type="checkbox"/> *SURGEON <input checked="" type="checkbox"/> NAME _____ MICN/RN <input checked="" type="checkbox"/> ICU/ED LVN <input checked="" type="checkbox"/> Resp Tech <input checked="" type="checkbox"/> 1 Ed Bed _____	ED PHYSICIAN <input checked="" type="checkbox"/> *SURGEON <input checked="" type="checkbox"/> NAME _____ MICN/RN <input checked="" type="checkbox"/> ICU/ED LVN <input checked="" type="checkbox"/> Resp Tech <input checked="" type="checkbox"/> 1 Ed Bed _____	ED PHYSICIAN _____ *SURGEON _____ NAME _____ MICN/RN _____ ICU/ED LVN _____ Resp Tech _____ 1 Ed Bed _____	2	2
DELAYED				
PHYSICIAN <input checked="" type="checkbox"/> MICN/RN <input checked="" type="checkbox"/> ICU/ED LVN _____ 2 Ed Beds _____	PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds _____	PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds _____	1	2
MINOR			<i>(10 PATIENTS PER TEAM)</i>	
MICN/RN _____	MICN/RN _____	MICN/RN _____		



Patient Distribution Scenario

- We can make two Minor Teams with the extra nurses.
- So, our total capacity is for 2 Immediates, 2 Delayed, and 20 Minors.

TEAMS			Complete Teams	Total Patients
IMMEDIATES			<i>(1 PATIENT PER TEAM)</i>	
ED PHYSICIAN <input checked="" type="checkbox"/> *SURGEON <input checked="" type="checkbox"/> NAME _____ _____ MICN/RN <input checked="" type="checkbox"/> ICU/ED LVN <input checked="" type="checkbox"/> Resp Tech <input checked="" type="checkbox"/> 1 Ed Bed _____	ED PHYSICIAN <input checked="" type="checkbox"/> *SURGEON <input checked="" type="checkbox"/> NAME _____ MICN/RN <input checked="" type="checkbox"/> ICU/ED LVN <input checked="" type="checkbox"/> Resp Tech <input checked="" type="checkbox"/> 1 Ed Bed _____	ED PHYSICIAN _____ *SURGEON _____ NAME _____ MICN/RN _____ ICU/ED LVN _____ Resp Tech _____ 1 Ed Bed _____	2	2
DELAYED			<i>(2 PATIENTS PER TEAM)</i>	
PHYSICIAN <input checked="" type="checkbox"/> MICN/RN <input checked="" type="checkbox"/> ICU/ED LVN _____ 2 Ed Beds _____	PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds _____	PHYSICIAN _____ MICN/RN _____ ICU/ED LVN _____ 2 Ed Beds _____	1	2
MINOR			<i>(10 PATIENTS PER TEAM)</i>	
MICN/RN <input checked="" type="checkbox"/>	MICN/RN <input checked="" type="checkbox"/>	MICN/RN _____	2	20

Patient Distribution Scenario

- I-5/12th Street Medical has just contacted you with triage information on all patients.
- Grab your clipboard.



Setup	View	Other Regions	Event	Preferences	Report	Form	Regional Info	IM	User Links
Region Default									refresh
ACME MCI: ACMC I5/12th MCI									
+ Zone 1 (Sacramento) Facility Status Comment Last Update									
- Zone 2 (Sacramento) Facility Status Comment Last Update									
Mercy General		Open	EMS Appreciation BBQ today 11am-6pm					15 May 10:04	
Sutter Memorial		Open	Auto-opened					15 May 11:33	
UCDMC (Level I Trauma Center)		Diversion	D. Holding ICU Patients					15 May 22:34 (00:34↓)	
+ Zone 3 (Sacramento) Facility Status Comment Last Update									
+ Zone 4 (Placer/Nev.) Facility Comment Last Update									
+ Zone 5 (El Dorado) Facility Status Comment Last Update									
+ Zone 6 (Yolo) Facility Comment Last Update									
+ Zone 7 (Yuba/Sutter) Facility Comment Last Update									
- San Joaquin Facility Status Comment Last Update									
Dameron Hospital		Advisory	CT Down					15 May 21:13	
Doctors Hospital of Manteca		Open	no ortho available					15 May 22:27	
Kaiser Hospital Manteca		Open						15 May 08:02	

Patient Distribution Scenario

- Document each patient's triage category, age/sex, tag number, and major injury.

	Age/ Sex	Tag Number	Major Injury	Destination	Mode/Unit	Departure Time	ETA	Facility Notified
I D M					A G			
I D M					A G			
I D M					A G			
I D M					A G			
I D M					A G			
I D M					A G			
I D M					A G			
I D M					A G			
I D M					A G			

I = Immediate, D = Delayed, M = Minor A = Air, G = Ground

Completed by: _____

Date: _____ Time: _____

Patient Distribution Scenario

- Now that we know the facility capacities and patient triage information, we're ready to provide destinations.
- MCC will advise you of destination

	Age/ Sex	Tag Number	Major Injury	Destination	Mode/Unit	Departure Time	ETA	Facility Notified
I D M					A G			

	Age/ Sex	Tag Number	Major Injury	Destination	Mode/Unit	Departure Time	ETA	Facility Notified
I	20	122	HEAD		A G			
D								
M								
I					A G			
D								

M								
---	--	--	--	--	--	--	--	--

I = Immediate, D = Delayed, M = Minor A = Air, G = Ground

Completed by: _____

Date: _____ Time: _____

Patient Distribution Scenario

- You've been notified by the I-5/12th Medical that the Immediate is ready for transport, and advised you that the patient will go to Sutter by Air, a 15 minute ETA.
- Let's notify Sutter of their incoming patient.

The MCI Patient Dispersal Form is located under User Links.

The screenshot shows a web application interface for patient distribution. The navigation menu at the top includes 'Setup', 'View', 'Other Regions', 'Event', 'Preferences', 'Report', 'Form', 'Regional Info', 'IM', and 'User Links'. The 'User Links' menu item is highlighted, and a green arrow points to it. Below the navigation menu, there is a red banner with the text 'ACME MCI: ACMC I5/12th MCI'. Below the banner, there is a table with columns for 'Zone', 'Facility Status', 'Comment', and 'Last Update'. The table is organized into zones, with Zone 2 (Sacramento) expanded to show details for Mercy General, Sutter Memorial, and UCDCM (Level I Trauma Center). Zone 7 (Yuba/Sutter) is also expanded to show details for Dameron Hospital, Doctors Hospital of Manteca, and Kaiser Hospital Manteca.

Zone	Facility Status	Comment	Last Update
Zone 1 (Sacramento)			
Zone 2 (Sacramento)			
Mercy General	Open	EMS Appreciation BBQ today 11am-6pm	15 May 10:04
Sutter Memorial	Open	Auto-opened	15 May 11:33
UCDCM (Level I Trauma Center)	Diversion	D. Holding ICU Patients	15 May 22:34 (00:34↓)
Zone 3 (Sacramento)			
Zone 4 (Placer/Nev.)			
Zone 5 (El Dorado)			
Zone 6 (Yolo)			
Zone 7 (Yuba/Sutter)			
San Joaquin			
Dameron Hospital	Advisory	CT Down	15 May 21:13
Doctors Hospital of Manteca	Open	no ortho available	15 May 22:27
Kaiser Hospital Manteca	Open		15 May 08:02

Patient Distribution Scenario

- Select the MCI Patient Dispersal Form.

EMTrack EMCredential

Setup View Other Regions Event Preferences Report Form Regional Info IM User Links

Region Default

ACME MCI: ACMC I5/12th MCI

+	Zone 1 (Sacramento)	Facility Status	Comment		
-	Zone 2 (Sacramento)	Facility Status	Comment		
	Mercy General	Open	EMS Appreciation BBQ today 11am-6pm		16 May 08:02
	Sutter Memorial	Open	Auto-opened		16 May 08:20
	UCDCM (Level I Trauma Center)	Diversion	D. Holding ICU Patients		
+	Zone 3 (Sacramento)	Facility Status	Comment		Last Update
+	Zone 4 (Placer/Nev.)	Facility	Comment		Last Update
+	Zone 5 (El Dorado)	Facility Status	Comment		Last Update
+	Zone 6 (Yolo)	Facility	Comment		Last Update
+	Zone 7 (Yuba/Sutter)	Facility	Comment		Last Update
-	San Joaquin	Facility Status	Comment		16 May 08:05
	Dameron Hospital	Advisory	CT Down		15 May 22:27
	Doctors Hospital of Manteca	Open	no ortho available		16 May 08:03
	Kaiser Hospital Manteca	Open			16 May 08:02

Select

MHMAS

MCI Patient Dispersal Form

Message to Selected Users/Hospitals

Internet 100%

Patient Distribution Scenario

- Complete all the appropriate fields and then click “Submit Form” to notify Sutter Medical Center of their incoming patient.

The screenshot shows a software interface for "MCI Patient Dispersal". The main window title is "MCI Patient Dispersal" and the instruction reads: "Please enter the following information for each patient transferred during an MCI event: ** indicates the information is required." The form contains the following fields:

- Age:
- Gender:
- Category:
- Injury/CC**:
- ETA (minutes):
- Transporting Unit:
- Triage Tag #**:
- Comment:

A green arrow points to the Gender field. At the bottom of the form is a "Submit Form" button. The interface includes a left sidebar with a "Setup" menu and a list of zones (Zone 1 through Zone 7) and hospitals (San Jo, Damer, Doctor, Kaiser). The top right corner has "EMTrack" and "EMCredential" buttons. The right sidebar contains a "Refresh" button and several "Update" buttons. The bottom right corner shows a system tray with a clock and a volume icon.

Patient Distribution Scenario

- You continue to update your facility statuses as you receive destinations from the field for the rest of the patients, followed by sending patient reports to each facility.

EMTrack EMCredential

Setup **View** Other Regions Event Preferences Report Form Regional Info IM User Links

Region Default refresh

ACME MCI: ACMC I5/12th MCI

Semi vs Bus, at least 12 injured-
Triage being conducted.

Acme County	Immediate	Delayed	Minor	Decon	Surgeon Available
Acme County Medical Center				N/A	N/A
Doctors Medical Center	0				No
Kaiser Medical Center					
Sutter North Medical Center				Yes	No
St. Joseph's Medical Center	0	0	5	Yes	Yes
	1 0	2	0	Yes	Yes
Summary	0	2	10 6	Yes	No
.	1	4 3	15	N/A	N/A
.					

Done Internet 100%

Patient Distribution Scenario

- After distributing the last of the patients, you're ready to provide a final update to your Event.
- Click on Event to provide your update.

The screenshot shows a web application interface for patient distribution. The top navigation bar includes tabs for Setup, View, Other Regions, Event, Preferences, Report, Form, Regional Info, IM, and User Links. The 'Event' tab is highlighted with a green arrow. Below the navigation bar, there is a red header for the event: 'ACME MCI: ACMC I5/12th MCI'. The main content area displays a table of facilities across various zones, with columns for Facility Status, Comment, and Last Update.

Zone	Facility	Facility Status	Comment	Last Update
Zone 1 (Sacramento)				
Zone 2 (Sacramento)				
	Mercy General	Open	EMS Appreciation BBQ today 11am-6pm	15 May 10:04
	Sutter Memorial	Open	Auto-opened	15 May 11:33
	UCDMC (Level I Trauma Center)	Diversion	D. Holding ICU Patients	15 May 22:34 (00:34↓)
Zone 3 (Sacramento)				
Zone 4 (Placer/Nev.)				
Zone 5 (El Dorado)				
Zone 6 (Yolo)				
Zone 7 (Yuba/Sutter)				
San Joaquin				
	Dameron Hospital	Advisory	CT Down	15 May 21:13
	Doctors Hospital of Manteca	Open	no ortho available	15 May 22:27
	Kaiser Hospital Manteca	Open		15 May 08:02

Patient Distribution Scenario

- Next, click the Event Management.

The screenshot displays the EMResource software interface. At the top right, there are buttons for 'EMTrack' and 'EMCredential'. Below these is a navigation bar with tabs: 'Setup', 'View', 'Other Regions', 'Event' (highlighted in yellow), 'Preferences', 'Report', 'Form', 'Regional Info', 'IM', and 'User Links'. Underneath the navigation bar is the 'Events Menu' section, which includes a 'help' link. A prominent red banner reads 'ACME MCI: ACMC I5/12th MCI'. Below the banner is a table with two columns: 'Menu Option' and 'Description'. The 'Event Management' menu option is highlighted in blue, and a green arrow points to it. The description for 'Event Management' is 'Use templates to create events as they occur.' At the bottom of the interface, there is a footer with 'Copyright © 1998-2008 EMSsystem, LLC', 'EMResource © Version 3.2 Build 2822', and a 'Terms & Conditions' link. The Windows taskbar at the bottom shows the Internet Explorer browser icon and a zoom level of 100%.

Menu Option	Description
Event Management	Use templates to create events as they occur.

Patient Distribution Scenario

- Select Edit to enter your final update, including all patient destinations.

EMTrack EMCredential

Setup View Other Regions **Event** Preferences Report Form Regional Info IM User Links

Event List help

ACME MCI: ACMC I5/12th MCI

Actions	Icon	Event Type	Description
Create		Amber Alert	Use this template to announce Amber Alerts to regional users.
Create		DRILL Control Cell	To inject information to hospitals during a drill
Create		DRILL MCI	MCI Drill
Create		Acme County MCI	Use to query Acme County hospitals for MCI capacity. s, e.g. 1200 - 1600.
Edit End		ACME MCI: ACMC I5/12th MCI	
Create		HAvBed In Patient Bed Poll	Use this template when querying for inpatient bed status.
Create		Inpatient Bed Summary	Use to query for bed availability in the following categories: ICU, M/S, OB/GYN, Peds, PICU, Burns, Psych, Tele, NICU, Neuro
Create		Isolation Bed Summary	Use to query for available inpatient Isolation Beds
Create		Mariposa MCI	Use to query Mariposa County area hospitals for MCI capacity.
Create		Merced MCI	Use to query Merced hospitals for MCI capacity.
Create		Mountain County North MCI	Use to query Mountain County North hospitals (Placer, Nevada, El Dorado) for MCI capacity.
Create		Mountain County South MCI	Use to query Mountain County South hospitals (Tuolumne, Amador, Calaveras, Alpine) for MCI capacity.
Create		NDMS Bed Poll	Use to query for NDMS category capacity.
Create		Regional Announcement	This is used for general announcements to the region.
Create		Regional MCI	Used by the Regional DCF or RDMHC to query ALL region hospitals for MCI capacity.

Done Internet 100%

Patient Distribution Scenario

- Enter your final updates.
- We'll come back in about 5 minutes to End the Event.

EMTrack EMCredential

Setup View Other Regions **Event** Preferences Report Form Regional Info IM User Links

Create Event help

ACME MCI: ACMC 15/12th MCI

** indicates the information is required

Title for this Acme MCI:** ACMC: 15/12th MCI

Information for this event:** Semi vs Bus, at least 12 injured-
Triage being conducted.

Unending?: Check if event has no end date (notifications will not be sent and event bar will not be displayed).

Event start:** May 15, 2008 at 23 : 25

Event End:** May 16, 2008 at 23 : 25

Attached file (only .html, .txt, .pdf files allowed):

Private? Check if users should only see data for their resources.

Drill? Check if this event is only a drill.

End quietly? Check if this event should end quietly, without email, pager, and web page notifications.

Event Address:

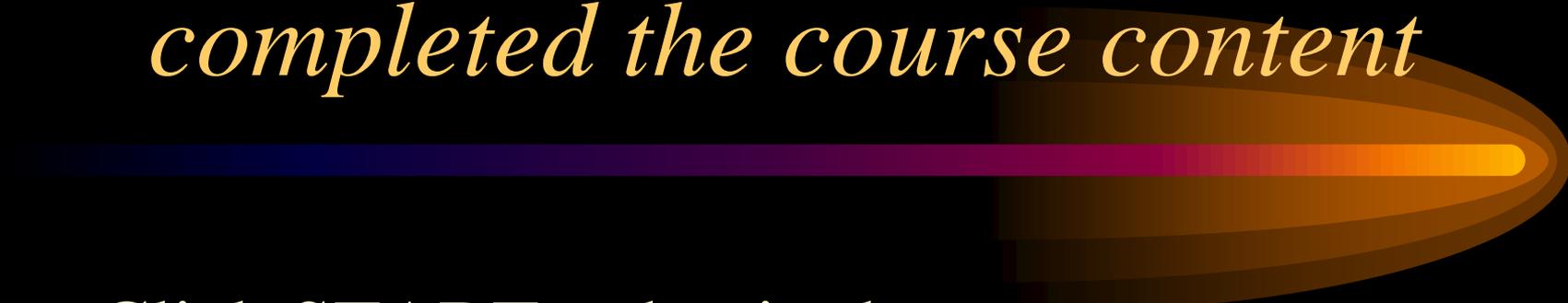
Done Internet 100%

Patient Distribution Scenario



- Congratulations!
- I-5/12th Medical has notified you that the Scene is Clear.
- You have completed the Patient Distribution Scenario.

Congratulations – You have completed the course content



- Click **START** to begin the test
- **REMEMBER** to download your CE Certificate (print or save to your device)
- **REMEMBER** all 4 module certificates are required for certification, re-certification, authorization and continuous accreditation