

- b. Reduce incoming ALS ambulance to Code 2, if emergency response is unnecessary.
  - c. Complete an ePCR on all medical responses.
  - d. Participate in MVEMSA quality improvement program.
  - e. Accountability via First Watch surveillance platform (FirstWatch and FirstPass).
- 8. In the event additional fire services in Calaveras County desire to increase service to an ALS level during the term of the agreement, they may be eligible to participate in an agreement with Contractor for first response services based on a need's assessment conducted in collaboration with the Contractor and with the approval of the MVEMSA Medical Director.
- 9. Proposer shall develop a process with fire agencies to restock/resupply disposable medical supplies at no cost to the fire agency.
- 10. Fire first responder agreements may not be in place prior to implementation of this proposed ambulance EOA agreement. Until such time that a fire first responder agreement is in place Contractor must meet all response time requirements at 90% compliance, in all zone's in accordance to response time matrix above.
- 11. MVEMSA may reject any proposal that is inconsistent with these principles. In addition, MVEMSA is supportive of contractor owned Quick Response Vehicles or Fire Apparatus staffed with a minimum of one paramedic and one EMT to extend ambulance response times up to (4) four minutes.

## 1.8 INTERFACILITY TRANSFERS

Contractor shall respond to hospital requests for an IFT's using the following definitions and requirements. Contractor is not responsible for meeting these timelines on requests for Critical Care Transports. It is recommended that Proposer(s) consider utilizing non-system units for IFT's going out of the County.

**Immediate Transfer** - shall be requested when any delay in transferring the patient by ambulance could result in placing the patient's health in immediate jeopardy. The Contractor response time requirement for these transfers is the same as a Code 3 request, e.g. Red Box Trauma, STEMI.

**Priority Transfer** - shall be requested for an ambulance when transfer is required within one hour to meet the needs of the patient.

**Delayed Transfer** – shall be requested for an ambulance or CCT transfer more than four hours in the future. A Delayed Transfer shall be requested when a scheduled appointment requires the ambulance or CCT transfer of a patient at a specific time in order to meet scheduling requirements at a receiving facility or is a pre-arranged transfer for a patient. If the ambulance provider is aware at the time of request that they will be unable to initiate the transfer within the requested timeline, they shall arrange for an alternate ambulance provider.

## 1.9 MEDICAL CONTROL

The Calaveras County EMS system utilizes both on-line and off-line medical control. The County has one base hospital providing medical direction. Calaveras County operates primarily on standing orders with on-line medical control reserved for a few ALS interventions and physician consultation when required or needed.

MVEMSA contracts with a physician, with substantial experience in the practice of emergency medicine, to provide medical control and to assure medical accountability throughout the planning, implementation, and evaluation of the local EMS system (Health & Safety Code 1797.202).

## 1.10 ADVISORY COMMITTEES

- Calaveras County Emergency Medical Care Committee (EMCC)