

POLICIES AND PROCEDURES

POLICY: 620.30

TITLE: Provider Agency Data Requirements

EFFECTIVE: 12/12/18 REVIEW: 12/2023

SUPERCEDES:

APPROVAL SIGNATURES ON FILE IN EMS OFFICE

PROVIDER AGENCY DATA REQUIREMENTS

I. <u>AUTHORITY</u>

Health and Safety Code, Division 2.5, Section 1797.220

II DEFINITIONS

- A. Agency" means Mountain Valley EMS Agency
- B. "CAD" means Computer Aided Dispatch
- C. "CEMSIS" means California Emergency Medical Services Information System which currently uses the NEMSIS version 3 Data Dictionary. System
- D. NEMSIS" means the National Emergency Medical Services Information System as defined by the NEMSIS Organization at www.nemsis.org
- E. "ePCR" means Electronic Patient Care Report
- F. Provider Agency" means:
 - 1. A Communications Center that provides Emergency Medical Dispatch, including pre arrival instructions or an Air Ambulance Dispatch Center, or;
 - 2. Pre Hospital Care Agency that provides:
 - a. Advanced Life Support First Response (also known as "First Response Advance Life Support or FRALS) or;
 - b. Limited Advanced Life Support First Response or;
 - c. A ground ambulance or;
 - d. An air ambulance provider.
- G. "XML" means Extensible Markup Language, a set of rules for encoding documents electronically.

III PURPOSE

To establish the standard data specifications for Computer Aided Dispatch and patient care records maintained by provider agencies for submission to Mountain Valley EMS Agency.

IV. POLICY

- A. Communication Centers shall submit CAD data to the Agency in an electronic format acceptable to the Agency on a daily basis, or as otherwise approved by the Agency. CAD data shall include records for all emergency and non-emergency ambulance requests received at the EMD Provider agency. Each computer dispatch record submitted to the Agency shall contain the following fields, as a minimum:
 - 1. Call Date

- 2. Incident Number
- 3. Location
- 4. EMS Map Grid/Zone
- 5. Call Type (e.g. scene, inter-facility transfer)
- 6. Emergency Medical Dispatch (EMD) Determinate Code
- 7. Ambulance Provider
- 8. Vehicle ID Number
- 9. Time Call Received
- 10. Time Call Entered
- 11. Time Call in Dispatcher Queue
- 12. Time Dispatched
- 13. Time En Route
- 14. Time Arrived Scene
- 15. Time Patient Contact, if applicable
- 16. Time Departed Scene.
- 17. Time Arrived Destination.
- 18. Time canceled (if applicable)
- 19. Code of Response
- 20. Updated Code of Response, if applicable
- 21. Code of Transport
- 22. Updated Code of Transport, if applicable
- 23. Call Disposition, final result of the call for this vehicle or transport status
- B. Pre Hospital Care Agencies shall:
 - 1. Submit ePCR data to the Agency in an electronic format acceptable to the Agency on a daily basis, or as otherwise approved by the Agency.
 - 2. The ePCR shall include all fields as documented in Health and Safety Code 1727.227, 1727.122, 1727.120, and 1727.225These changes shall be implemented beginning January 1, 2017
 - 3. Comply with patient care record documentation requirements as specified in Agency Documentation Policy # 560.11
 - 4. Use XML format as the approved data format by the Agency with respect to data structures, code sets (i.e. pick list values), and data export capabilities.
- C. Agency reserves the right to add additional mandatory data elements as needed.