

1. Proposer must have management and supervisory personnel to manage all aspects of emergency ambulance service including administration, operations, EMS training, clinical quality improvement, record keeping and field supervision. Such supervision shall be provided continuously 24 hours a day.
2. Proposer must specifically explain their staffing model to show sufficient personnel that will monitor, evaluate, and improve clinical care provided by the Proposers personnel and ensure that on-duty employees are operating in a professional and competent manner.
3. Identify your key management staff for the EOA's. Include completed Investigative Authorization–Individual and Company forms (Exhibit 7 and 8).
4. Provide the qualifications, including resumes and provide job descriptions for all management, clinical and supervisory personnel for the emergency ambulance service.

H. Communicable Diseases, Safety, and Prevention

1. The Proposer will have an MVEMSA approved Communicable Disease Policy that complies with all Occupational Safety and Health Administration (Cal-OSHA) requirements and other regulations related to prevention, reporting of exposure, and disposal of medical waste. All prehospital personnel shall be trained in prevention, personal protective equipment, and universal precautions.
2. Provide your pre-employment and on-going physical ability evaluation processes.
3. Provide your organization's communicable disease control and safety policies and procedures.
4. Identify personal protective equipment provided to ambulance crews.

I. Employee Safety and Wellness

1. The Proposer will have an employee wellness program and health screenings that are designed to help employees improve their overall physical health.
2. Proposer shall develop an infection prevention program that emphasizes aggressive hygiene practices and proactive personal protective equipment donning (e.g., eye protection, gloves, etc.). The Proposer shall maintain and strictly enforce policies for infection control, cross contamination, and soiled materials disposal to decrease the chance of communicable disease exposure and transmission.

J. Critical Incident Stress Management and Employee Resilience Program

1. Proposer shall establish a stress management and employee resilience program for its employees to include an on-going stress reduction program, a critical incident stress action plan, and reliable access to trained and experienced professional counselors through an employee assistance program.
2. Provide the Critical Incident Stress Management program and Employee Assistance Program you plan to use in Calaveras County.

K. Training and Continuing Education

1. Requirements:

Proposer must provide a comprehensive training/education program for all paramedic and EMT personnel. Joint training sessions for ambulance and fire service first responders are expected. Such a program shall include, but not be limited to: